



# User Manual

---

H618



## REMARK

---

Please follow the user manual for correct installation and testing. If there is any doubt please call our tech-supporting and customer center.

Our company applies ourselves to reformation and innovation of our products. No extra notice for any change. The illustration shown here is only for reference. If there is any difference, please take the actual product as the standard.

The product and batteries must be handled separately from household waste. When the product reaches the end of service life and needs to be discarded, please contact the local administrative department and put it in the designated collection points in order to avoid the damage to the environment and human health caused by any disposal. We encourage recycling and reusing the material resources.

# CATALOG

PRODUCT FEATURE .....	1
TECHNICAL PARAMETER .....	1
PACKAGE CONTENT .....	2
OVERVIEW .....	3
BASIC OPERATION .....	4
DEVICE SETTING .....	18
WEB SETTING .....	25
SYSTEM DIAGRAM .....	42
DEVICE WIRING .....	43
INSTALLATION .....	45
TROUBLESHOOTING .....	47
SAFETY INSTRUCTION .....	48

# PRODUCT FEATURE

---

1. Android 10 System
2. 10.1-inch LCD
3. Powered by PoE or power adapter (DC12V/2A)
4. Support SIP 2.0 protocol, easy integration with other SIP devices
5. Compatible with 3rd party application
6. Support monitoring 16 IP cameras

# TECHNICAL PARAMETER

---

System: Android 10

RAM: 2 GB

ROM: 8 GB

Front Panel: Aluminum

Power Supply: PoE (802.3af) or DC 12V/2A

Standby Power: 3 W

Rated Power: 10 W

Wi-Fi: IEEE802.11 b/g/n,@2.4GHz (Optional)

TF Card Slot: 1

Ethernet Port: 1 x RJ45, 10/100 Mbps adaptive

Resolution: 1280 x 800

Working Temperature: -10°C to +55°C

Storage Temperature: -40°C to +70°C

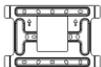
Working Humidity: 10% to 90% (non-condensing)

# PACKAGE CONTENT

MODEL: H618



H618



Bracket



PM4x20 (2 pcs)



Diode (8 pcs)

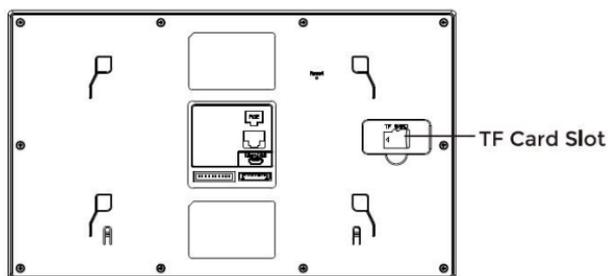
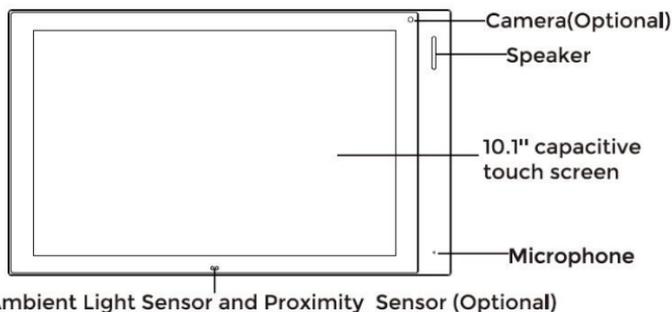


Wires



Quick Start Guide

# OVERVIEW



# BASIC OPERATION

## 1. Icon Customization

Users can decide on icons on the 1<sup>st</sup> homepage. Users just need to press and hold for seconds on the icon to customize. Icons can be deleted or changed to other icons including 3rd party apps. And press ✓ to confirm or press × to cancel.



## 2. Security Scene

The scene button on the 1<sup>st</sup> homepage allows you to quickly switch scenes to Out, Home, Sleep or OFF.



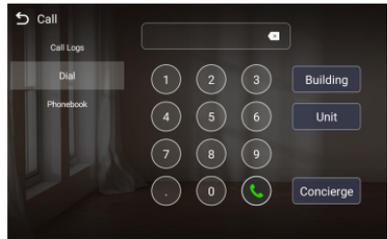
## 3. Alarm Log

Users can click the alarm button to quickly view alarm logs.



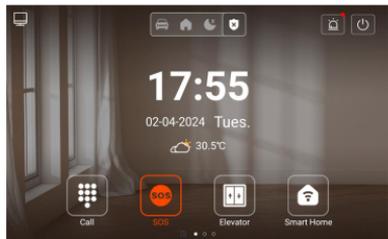
#### 4. Call

Go to Call > Dial and enter Building number + Building + Unit number + Unit + Room number + dial icon to call Indoor Monitor (such as 1 + Building + 1 + Unit + 1111 + Dial button). Or you can press Concierge here to call Master Station.



#### 5. SOS

Users can press SOS icon on the 1<sup>st</sup> homepage to send SOS to Master Station. Users can set the trigger time length on the webpage. If the time is set to 3s, users need to press the SOS icon for 3s to send out SOS in case of a wrong operation alarm.



## 6. Elevator

Press the Elevator icon to call control elevator (Elevator Control Module is needed).

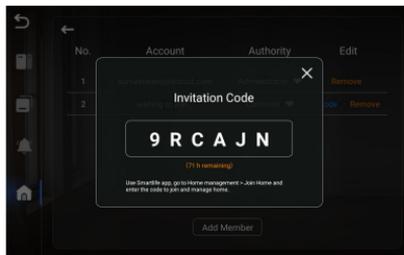


## 7. Smart Home

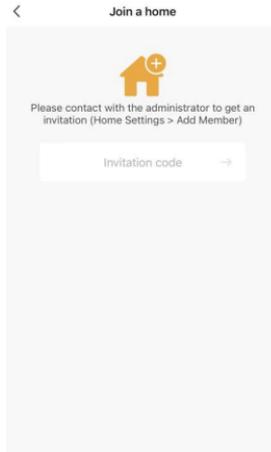
The Smart Home can manage Zigbee gateways and security sensors, linking with the Smart Life APP to support multi-scene and multi-member home management.

### 7.1. Create Smart Home

Press the Smart Home icon and choose the correspond region. Ensure the network connectivity, device will automatically register to Smart Life and generate an invitation code.

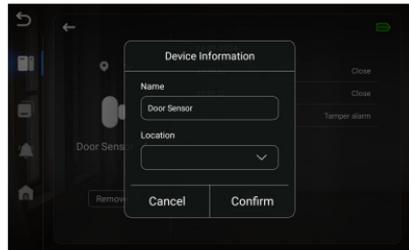


After register and login the Smart Life APP, go to Me > Home Management > Join a home and fill in the invitation code to join home.



## 7.2.1 Device List

Users can view the devices that have been added to the home and edit the device name and location by clicking on the device icon.



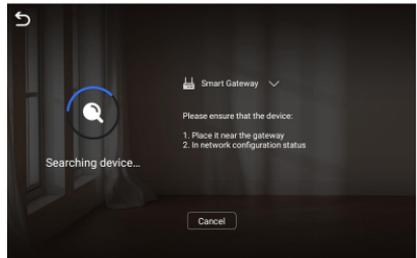
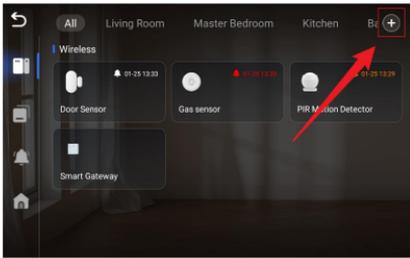
	<p>Smart Hub:</p>	<p>The Smart Hub supports Wi-Fi, Zigbee 3.0 and Bluetooth Sig Mesh multi-protocol communication. This allows it to seamlessly connect with various wireless accessories through the DNAKE Smart Life App.</p>
	<p>Door and Window Sensor:</p>	<p>The Door and Window Sensor are able to detect the opening and closing of doors, windows, cabinet doors, drawers, and other objects promptly.</p>

	Water Leak Sensor:	The water leak sensor can be conveniently placed in sensitive areas. Whenever water immersion is detected, the sensor promptly sends an alarm signal to the smart hub.
	Smart Button:	The Smart Button serves a dual purpose, it functions as a portable emergency push switch panic button for alarms and also a scene button for home automation.
	Gas Sensor:	The Gas Sensor functions to detect and prevent natural gas leakage. When the gas density in the air surpasses the alarm level, the sensor promptly triggers an alarm.
	Smoke Sensor:	The Smoke Sensor capable of detecting the presence of smoke in real-time and provide timely alerts to keep family safety.
	Motion Sensor:	The Motion Sensor are able to detect motion within a wide range and trigger alarm signal, guarding your home 24/7.
	Temperature and Humidity Sensor:	The Temperature and Humidity Sensor is equipped with a high-precision temperature and humidity sensor inside, which can provide high-precision data. The sensor also includes a user-friendly display screen for easy access to the recorded information.

For more detail of sensor specifications and operation steps, please refer to the detailed page: <https://www.dnake-global.com/smart-home/>

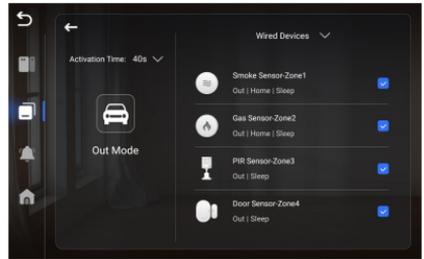
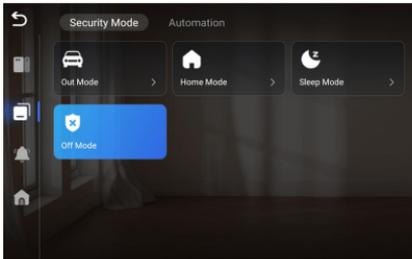
### 7.2.2 Add Device

After add Gateway to Smart Life APP, you can add sensors by searching devices. Please ensure device is in network setting status and near the gateway.



### 7.3. Security Mode

User can set the security mode from Out, Home, Sleep or OFF mode. Clicking on the corresponding mode allows you to configure the alarms of the security sensors in that mode.



### 7.4. Automation

The automation scene configured in Smart Life APP will display on the device and the user can click to turn the automation scene on or off.



### 7.5. Alarm Records

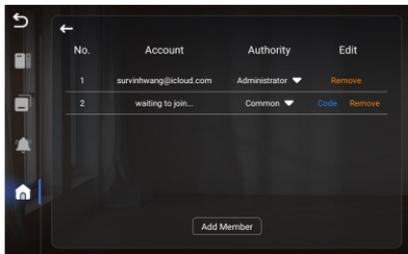
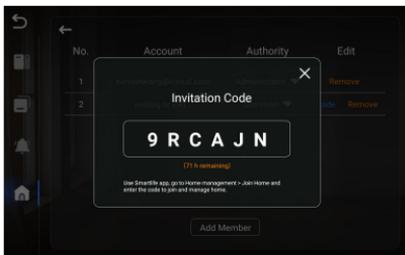
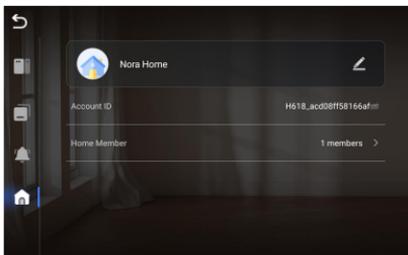
Users can view the alarm history of the devices here.



## 7.6. Home

Users can edit the name of Smart Home and Home Members here.

Click the Add Member button to get invitation code, the other users can enter the code in Smart Life APP to join the Smart Home.

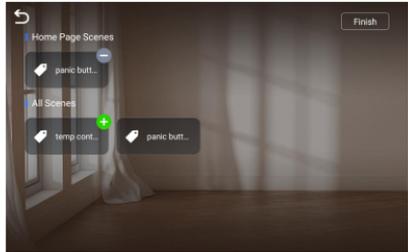
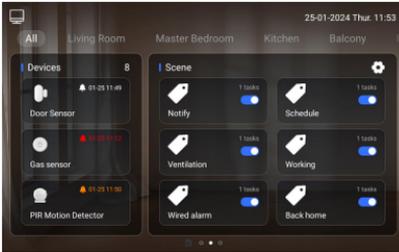


Account:	The account name of Smart Home member;
Authority:	The Administrator has permissions to view , add and remove sensors as well as automation scenes; The common member only has permission to view sensors and automation scenes;
Edit:	Click Remove button to remove the member

from Smart Home;  
Click Code to view the invitation code again;

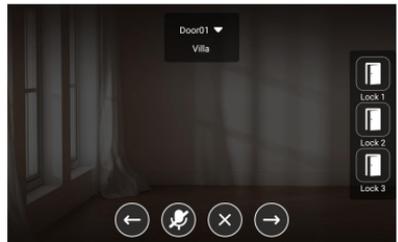
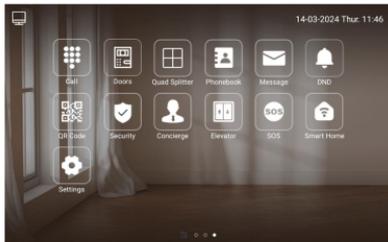
## 7.7. Smart Home Page

After configured the Smart Home, users can view devices and scenes in Smart Home page. Clicking + / - to choose which scenes can be displayed in this page.



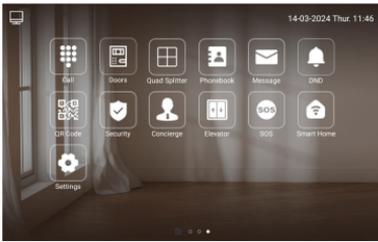
## 8. Doors

Click Doors icon on Indoor Monitor's 2<sup>nd</sup> homepage to monitor Door Station. You can unlock by clicking door icon or switch to monitor other devices by clicking arrow or the name above.



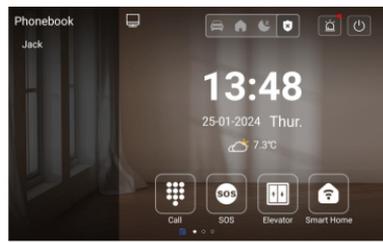
## 9. Quad Splitter

Click Quad Splitter icon on Indoor Monitor's homepage to monitor IPC. Click any screen of IPC to make it full screen. Click left or right arrow to check other pages. Up to 16 IPC can be added.

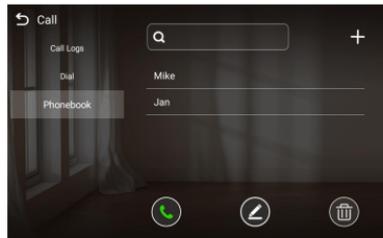


## 10. Phonebook

Slide from left to right near the left edge of the screen to wake up phonebook page.

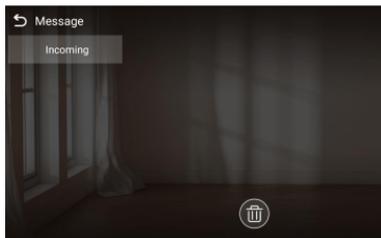


Or go to Call > Phonebook. Select the name on the phonebook and press dial button to call.



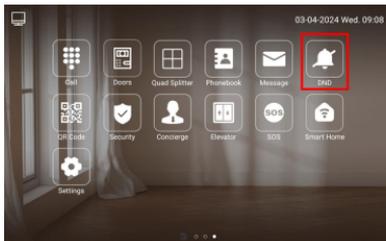
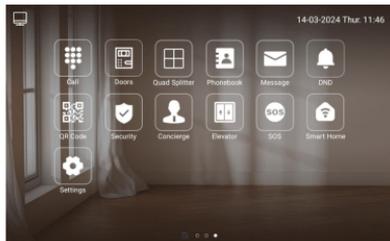
## 11. Message

Indoor Monitor can receive the message sent by the CMS or Master Station. Up to 64 records can be received in SMS.



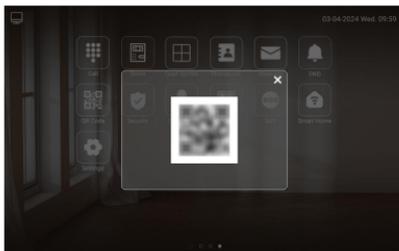
## 12. DND

Click DND icon to enable do not disturb function. No calls can call in.



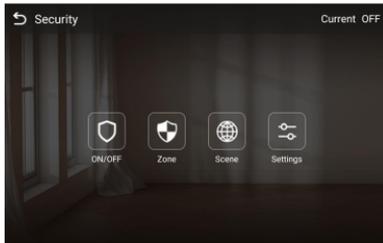
## 13. QR Code

Click QR Code and scan by Smart Life app to add this Indoor Monitor to your phone. Only when the license is filled in Internet-connected Indoor Monitor, QR code will be available.

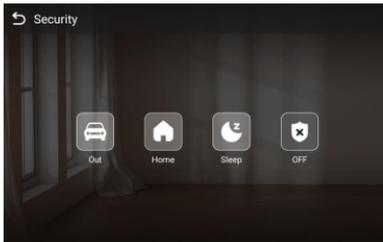


## 14. Security

Security is for sensors. The default password is 1234.

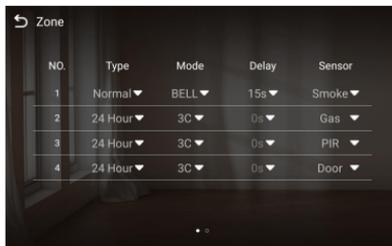


## 14.1. ON/OFF



ON:	Click Out, Home, or Sleep icon to activate the scene for alarm sensors, the icon on the main interface will light up with a beep sound;
OFF:	Click OFF to disable scene;

## 14.2. Zone



Type:	<ul style="list-style-type: none"> <li>• Normal: When users enable an alarm scene on the On/Off page, Normal type alarm zone will be activated after activation time. <ul style="list-style-type: none"> <li>○ 100 seconds is the default activation time, it means the alarm will be activated after 100 seconds.</li> <li>○ After 100s, once sensor is triggered, Indoor</li> </ul> </li> </ul>
-------	---

	<p>Monitor will send this alarm to Master Station.</p> <ul style="list-style-type: none"> <li>○ But sometimes users don't want to send the alarm to Master Station (maybe alarm by mistake), users can set the Delay time, so they can cancel the alarm in the Indoor Monitor during this Delay time (PIR, Door, Window);</li> <li>● Emergency: once Panic button is triggered, Indoor Monitor will not initiate an alarm and only Master Station will receive alarms secretly; 24 hours standby even if the security is off (Panic, Pull Cord);</li> </ul> <p>24 Hour: Indoor Monitor will initiate an alarm and Master Station will also receive alarms. 24 hours standby even if the security is off (Smoke, Gas, Flood);</p>
Mode:	<ul style="list-style-type: none"> <li>● 3C: for the sensor with 2.2K<math>\Omega</math> resistance; Regardless of the connection to NC or NO, the alarm can be triggered normally;</li> <li>● NO: normally open;</li> <li>● NC: normally closed;</li> </ul> <p>BELL: in BELL mode, Master Station will not receive any alarm. Indoor Monitor is regarded as a doorbell receiver;</p>
Delay:	<p>Once sensor is triggered, Indoor Monitor will send this alarm to Master Station, but users can terminate the alarm sending to Master Station during the delayed time set here. Delay setting is only effective for Normal type (0s, 5s, 15s, 20s, 25s, 40s, 60s);</p>
Sensor:	<p>Sensor types (Smoke, Gas, PIR, Door, Window, Panic, Flood, Pull Cord);</p>

### 14.3. Scene



Activation Time:	Only after activation time, will scene be activated. Activation time is only effective for Normal type (NONE, 30s, 40s, 60s, 100s, and 300s);
Mode:	Tick to link sensors to Out, Home, or Sleep scene;

## 14.4. Settings



Old:	Current security password of the Device (Default 123456);
New:	New security password of the Device;
Confirm:	Confirm security password of the Device;

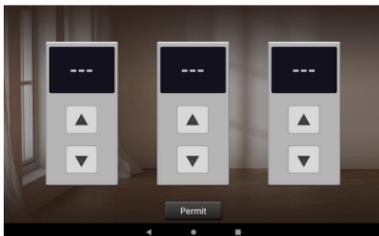
## 15. Concierge

Press the Concierge icon to call Master Station one by one.



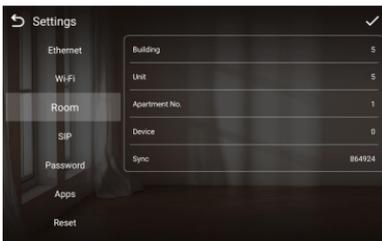
## 16. Elevator

Press the Elevator icon to call control elevator (Elevator Control Module is needed).

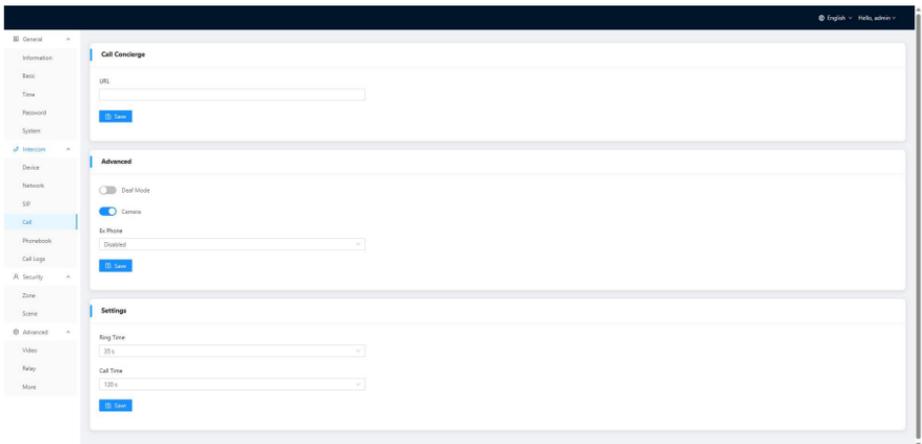


## 17. Add More Indoor Monitors

Keep Building, Unit, Apartment No., Sync the same as other Indoor Monitors, and Device number should be different. The Device number can be from 0 to 9. But you must have one Indoor Monitor's Device number is 0 and keep it online because 0 here stands for the main one.



Or go to Indoor Monitor's webpage and find Ex Phone in Intercom > Call. Users can directly extend to more Indoor Monitors by filling in sip:IP address (6 Max) such as sip:192.168.68.90. (Please refer to WEB SETTING for the way to access to webpage)



## 18. SIP Setting

Users can directly configure SIP on the device's Settings > More > SIP page.



# DEVICE SETTING

Connect Indoor Monitor and other devices to a network switch in the same LAN.  
Go to Settings to configure the device.

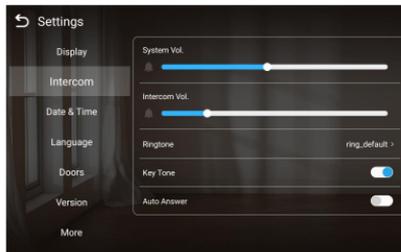


## 1. Display



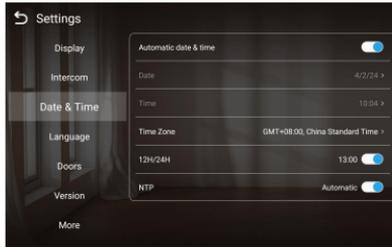
Brightness level:	Screen brightness adjustment;
Sleep:	Screen sleep time (15s, 30s, 1min, 2mins, 5mins, 20mins, 30mins);
Approach to Wake:	Get close to device to wake screen;

## 2. Intercom



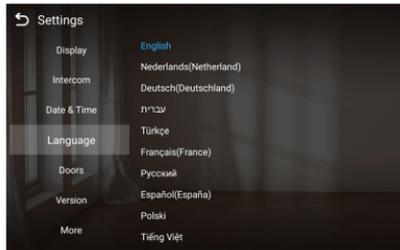
System Vol:	Volume of System can be set from 1 to 6. Volume 6 is the maximum volume (Key tone);
Intercom Vol:	Volume of Intercom can be set from 1 to 6. Volume 6 is the maximum volume (Call volume);
Ringtone:	The ringing sound (Ringtone 01-04);
Key Tone:	The keytone (Enable or disable);
Auto Answer:	Pick up automatically when receiving a call;

### 3. Date & Time



Automatic date & time:	Enable to synchronize computer time;
Time Zone:	A region that observes a uniform standard time;
12H/24H:	Select 12H or 24H format to display on the device;
NTP:	Network Time Protocol (NTP) is a protocol used to synchronize computer time;

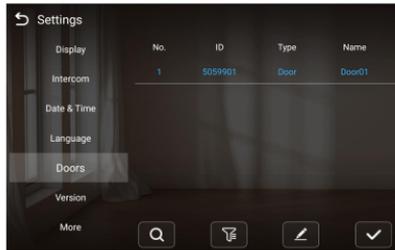
### 4. Language



Language:	16 languages supported (简体中文, English, 繁體中文, עברית, Deutsch, Español, Türk, Tiếng Việt, Nederlands, Português, Polski, Русский, عربي, Français, Italiano, slovenský);
-----------	---

### 5. Doors

You need to click search icon to add Door Stations to Indoor Monitor and click tick to save before monitoring. Click funnel icon to pin the selected device to the top. Click pen icon to edit devices.



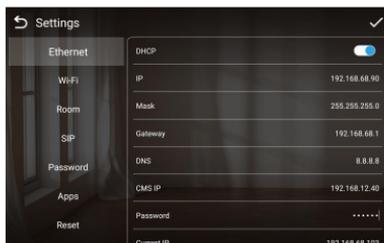
## 6. Version



Firmware:	Firmware version of the device;
IP:	Current IP address of the device;
Wi-Fi IP:	Current Wi-Fi IP address of the device;
MAC:	MAC address of the device;
SIP:	Status of SIP registration of the device;
Reboot:	Reboot the device;

## 7. More > Ethernet

The device network can be set to either DHCP or a static IP address. CMS parameters should be configured here when you try to register this device to CMS.



DHCP:	Enable DHCP (Dynamic Host Configuration Protocol) to dynamically distributing network
-------	---

	configuration parameters;
IP:	Configure Static IP address to manually distributing network configuration parameters;
Mask:	Subnet mask;
Gateway:	A component that is part of two networks, which use different protocols;
DNS:	Domain Name Server of the device;
CMS IP:	Server address of CMS;
Password:	Password you set for this device's CMS registration;
Current IP:	Current IP address of the device;

## 8. More > Wi-Fi



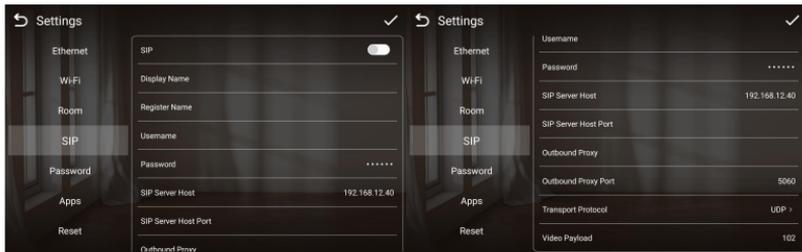
Wi-Fi:	Enable to connect to Wi-Fi;
--------	-----------------------------

## 9. More > Room



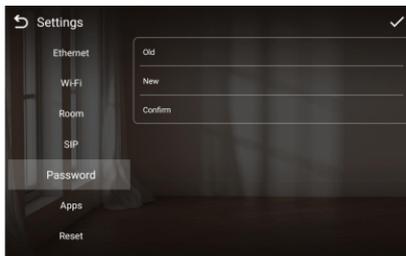
Building:	Number of the building (Range: 1-999);
Unit:	Number of the unit (Range: 0-99);
Apartment No.:	Number of the apartment (Range: 0-9899);
Device:	Number of the device (Range: 0-9);
Sync:	A number used to synchronize to other Indoor Monitors;

## 10. More > SIP



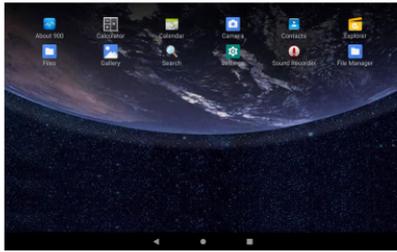
SIP:	Enable to use SIP;
Display Name:	Display name of SIP account;
Register Name:	Register Name of SIP account;
Username:	Username of SIP account;
Password:	Password of SIP account;
SIP Server Host:	SIP Server domain or IP address;
SIP Server Host Port:	The default port is 5060;
Outbound Proxy:	Outbound Proxy server; the default port is 5060;
Outbound Proxy Port:	The default port is 5060;
Transport Protocol:	Transport Protocol (UDP, TCP, TLS);
Video Payload:	Video payload range is 96-127;

## 11. More > Password



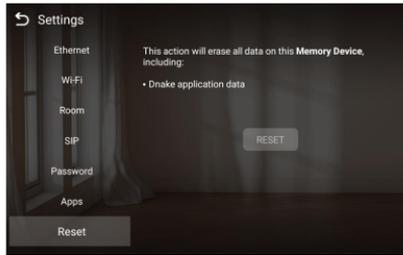
Old Password:	Current administrator password of the Device (Default 123456);
New Password:	New administrator password of the Device;
Confirm Password:	Confirm administrator password of the Device;

## 12. More > Apps



Apps: 3rd party apps can be managed here;

### 13. More > Reset

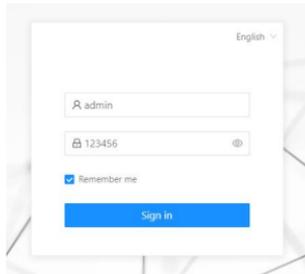


Reset: Reset to factory settings;

# WEB SETTING

Connect Indoor Monitor and PC to a network switch in the same LAN. You can enter the IP address of Indoor Monitor in the web browser search bar and log in with the default account (admin) and password (123456). This is where you can configure the device.

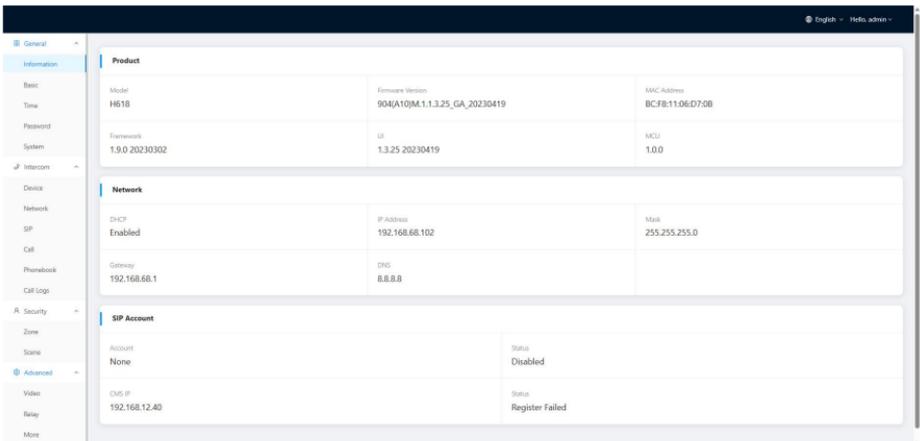
To get the IP address, you can search by Remote Upgrade Tool installed in the same LAN with the devices.



## 1. General

### 1.1. General > Information

When you first log in to the web interface, you can find basic information displayed in this dashboard.



The dashboard displays the following information:

Product			
Model	H618	Firmware Version	904(A10)M.1.1.3.25_GA_20230419
MAC Address	BCF8:11:06:D7:08		
Framework	1.9.0_20230302	UI	1.3.25_20230419
MCU	1.0.0		

Network					
DHCP	Enabled	IP Address	192.168.68.102	Mask	255.255.255.0
Gateway	192.168.68.1	DNS	8.8.8.8		

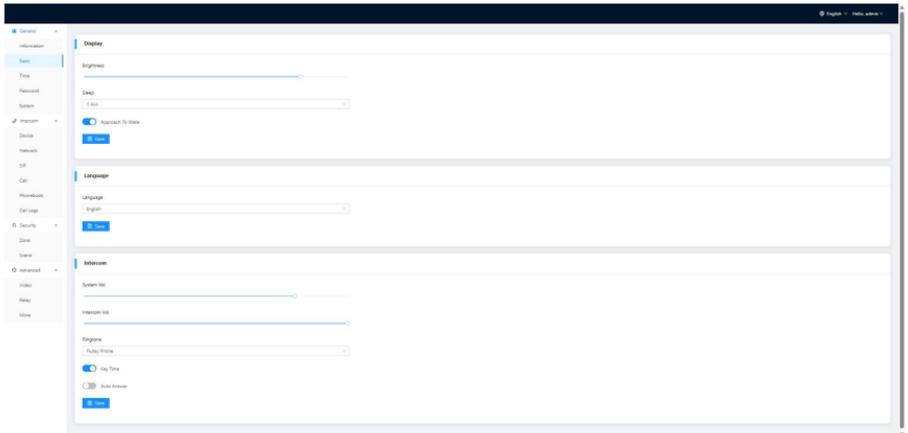
  

SIP Account			
Account	None	Status	Disabled
CMS IP	192.168.12.40	Status	Register Failed

Model:	Model of the device;
Firmware Version:	Firmware version of the device;
MAC Address:	MAC address of the device;
Framework:	Framework of the device;
UI:	UI of the device;
DHCP:	Status of DHCP;
IP Address:	Current IP address of the device;
Mask:	Subnet mask of the device;
Gateway:	Gateway of the device;
DNS:	Domain Name Server of the device;
Account:	SIP account of the device;
Status:	Status of SIP registration of the device;
CMS IP:	IP address of CMS;
Status:	Status of CMS registration;

## 1.2. General > Basic

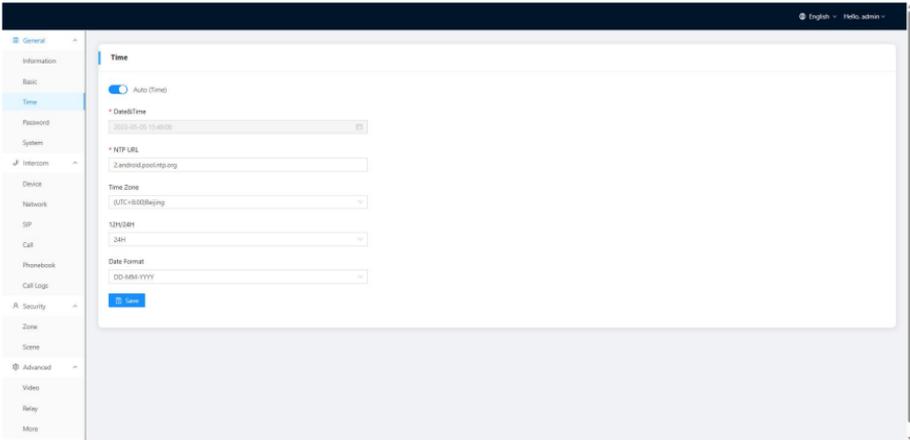
Some basic settings of the device can be configured in this column.



Brightness:	The brightness of the screen;
Sleep:	Screen off timeout (15s, 30s, 1min, 2mins, 5min s, 10mins, 30mins);
Approach to Wake:	Get close to device to wake screen;
Language:	16 languages supported (简体中文, English, 繁體中文, עברית, Deutsch, Español, Türk, Tiếng Việt, Nederlands, Português, Polski, Русский, عربي, Français, Italiano, slovenský);
System Vol:	Volume of System can be set from 1 to 6. Volume 6 is the maximum volume (Key tone);
Intercom Vol:	Volume of Intercom can be set from 1 to 6. Volume 6 is the maximum volume (Call volume);
Ringtone:	The ringing sound (Ringtone 01-04);
Key Tone:	The keytone (Enable or disable);
Auto Answer:	Pick up the phone automatically when receiving a call;

### 1.3. General > Time

Time of the device can be configured. Daylight Saving Time is also supported.



Auto (Time):	Enable to synchronize computer time;
Date&Time:	Date and time can be set manually;
NTP URL:	Network Time Protocol (NTP) is a protocol used to synchronize NTP time;
Time Zone:	A region that observes a uniform standard time;
12H/24H:	Select 12H or 24H format to display on the device;

Date Format:	3 time formats supported (YYYY-MM-DD, DD-MM-YYYY, MM-DD-YYYY);
--------------	--

## 1.4. General > Password

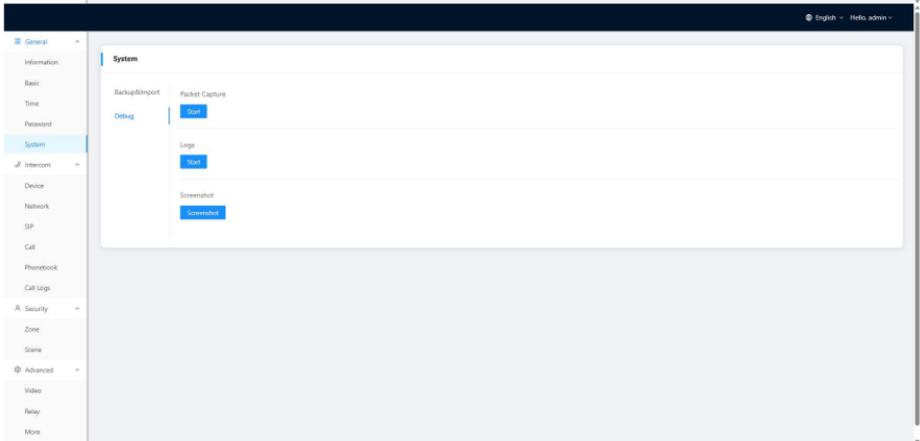
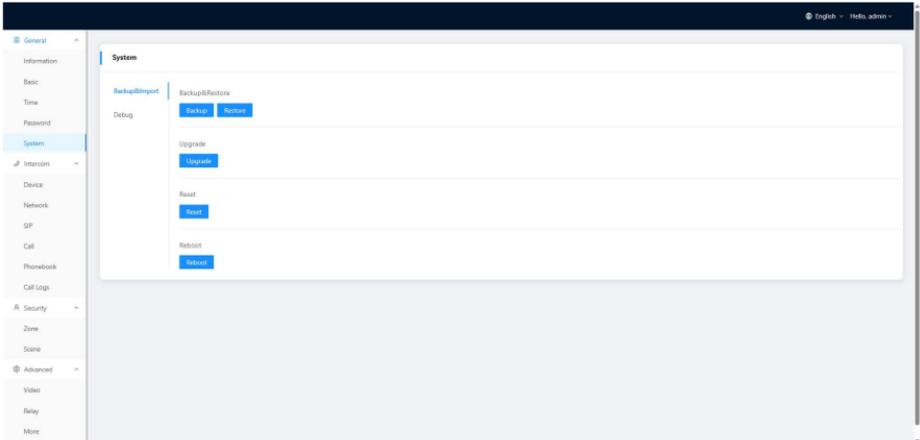
The System password is for the administrator to log in settings on the device while the Web password is for the administrator to log in settings on the web. The default password for both of them is 123456. User for Indoor Monitor is the security password whose default password is 1234.

The screenshot shows the 'Password' configuration page. On the left is a navigation menu with categories: General, Information, Basic, Time, Password (selected), System, Intercom, Device, Network, SIP, Call, Phonebook, Call Log, Security, and Advanced. The main content area is titled 'Password' and contains three sections: 'System', 'User', and 'Web'. Each section has three input fields: '\* Old Password', '\* New Password', and '\* Confirm Password'. A blue 'Save' button is located at the bottom left of the form area.

System Old Password:	Current administrator password of the Device (Default 123456);
System New Password:	New administrator password of the Device;
System Confirm Password:	Confirm administrator password of the Device;
User Old Password:	Current security password of the Device (Default 1234);
User New Password:	New security password of the Device;
User Confirm Password:	Confirm security password of the Device;
Web Old Password:	Current administrator password of the web (Default 123456);
Web New Password:	New administrator password of the web;
Web Confirm Password:	Confirm administrator password of the web;

## 1.5. General > System

The system column is designed for data backup and restore, firmware upgrade, factory default, device reboot, packet capture, logs capture, and obtaining UI screenshots.



<b>Backup&amp;Restore:</b>	Backup all setting and restore settings;
<b>Upgrade:</b>	Upgrade equipment;
<b>Reset:</b>	Reset to factory settings;
<b>Reboot:</b>	Reboot the device;
<b>Packet Capture:</b>	Capturing packets can help developers reproduce positioning problems;
<b>Logs:</b>	Device logs;
<b>Screenshot:</b>	Screenshot device interface;

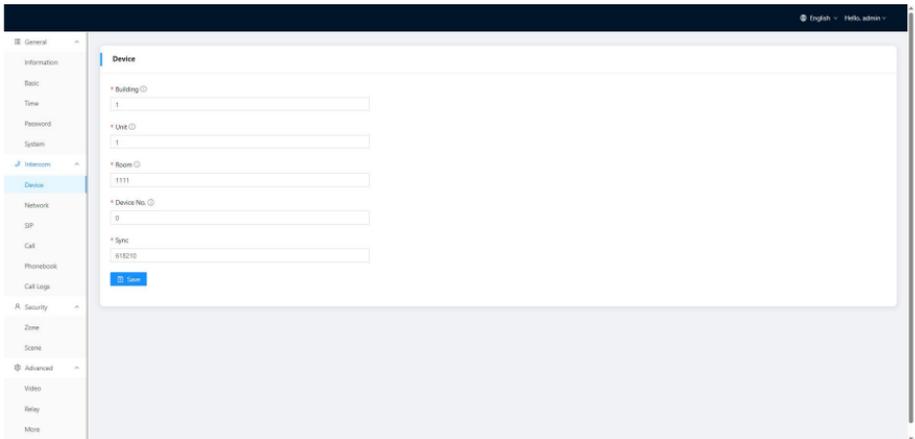
## 2. Intercom

### 2.1. Intercom > Device

Numbers here are basic settings for making a call to Indoor Monitor. For Door Station, the building and unit number should be the same as those in Indoor Monitor.

For Villa Station with one button, the building, unit, and room number should be the same as those in Indoor Monitor.

When users want to use more than 1 Indoor Monitors, keep Building, Unit, Apartment No., Sync the same as other Indoor Monitors, and Device number should be different. The Device number can be from 0 to 9. But you must have one Indoor Monitor's Device number is 0 and keep it online because 0 here stands for the main one.



The screenshot shows a web interface for configuring an intercom device. The left sidebar contains a menu with categories: General, Information, Basic, Time, Password, System, Intercom, Device, Network, SIP, Call, Phonebook, Call Log, A Security, Zone, Scene, and Advanced. The 'Intercom' category is expanded, and the 'Device' sub-menu is selected. The main content area displays the 'Device' configuration form with the following fields and values:

- \* Building: 1
- \* Unit: 1
- \* Room: 1111
- \* Device No.: 0
- \* Sync: 01010

A blue 'Save' button is located at the bottom of the form.

Building:	Number of the building (Range: 1-999);
Unit:	Number of the unit (Range: 0-99);
Room:	Number of the apartment (Range: 0-9899);
Device No:	Number of the device (Range: 0-9);
Sync:	A number used to synchronize to other Indoor Monitors;

## 2.2. Intercom > Network

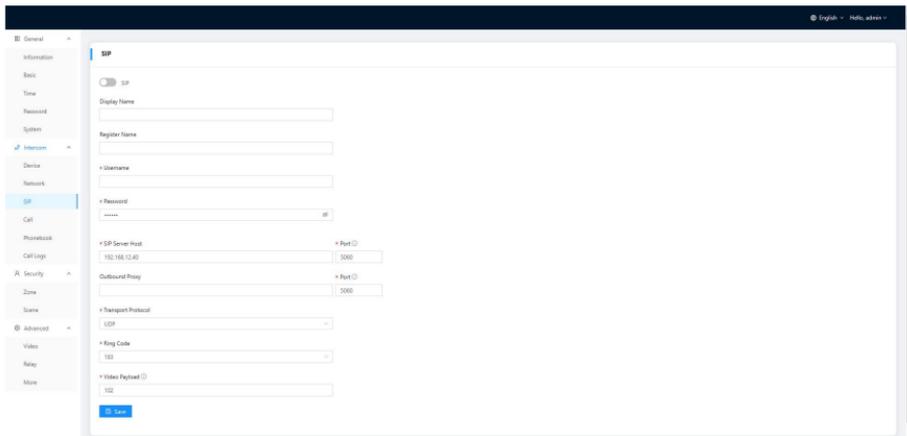
The device network can be set to either DHCP or a static IP address. CMS parameters should be configured here when you try to register this device to CMS.

The screenshot shows the 'Intercom > Network' configuration page. On the left is a navigation menu with options like Information, Basic, Time, Password, System, Intercom, Device, Network, SIP, Call, Phonebook, Call Logs, Security, Zone, Scene, Advanced, Video, Relay, and More. The main content area is split into two sections. The top section, 'Network', has a 'DHCP' toggle set to 'ON'. Below it are input fields for IP Address (192.168.1.20), Mask (255.255.255.0), Gateway (192.168.1.1), and DNS (8.8.8.8). The bottom section, 'Register To CMS', has a 'CMS' toggle set to 'ON', followed by fields for CMS IP (192.168.1.40) and Password (\*\*\*\*\*). A 'Save' button is located at the bottom of each section.

DHCP:	Enable DHCP (Dynamic Host Configuration Protocol) to dynamically distribute network configuration parameters;
IP Address:	Configure Static IP address to manually distribute network configuration parameters;
Mask:	Subnet mask;
Gateway:	A component that is part of two networks, which use different protocols;
DNS:	Domain Name Server of the device;
CMS:	Enable to use CMS software to manage devices;
CMS IP:	Server address of CMS;
Password:	Password you set for this device's CMS registration;

## 2.3. Intercom > SIP

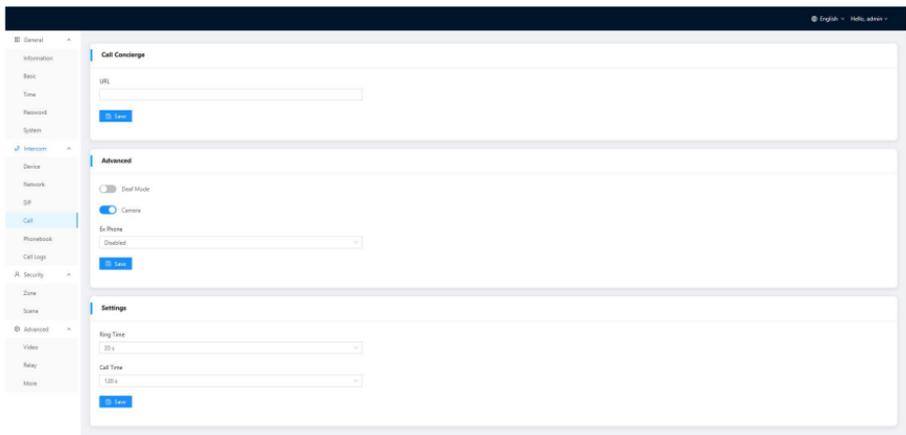
The SIP column concerns SIP registration, Display Name, Register Name, Username, Password, SIP Server Host, Outbound Proxy, Transport Protocol, Video Payload, etc.



<b>SIP:</b>	Enable to use SIP;
<b>Display Name:</b>	Display name of SIP account;
<b>Register Name:</b>	Register Name of SIP account;
<b>Username:</b>	Username of SIP account;
<b>Password:</b>	Password of SIP account;
<b>SIP Server Host:</b>	Directly fill in SIP server's address e.g., 192.168.68.90; The default port is 5060;
<b>Outbound Proxy:</b>	Outbound Proxy server; the default port is 5060;
<b>Transport Protocol:</b>	Transport Protocol (UDP, TCP, TLS);
<b>Ring Code:</b>	Ring code. Without SDP or with (180 or 183);
<b>Video Payload:</b>	Video payload range is 96-127;

## 2.4. Intercom > Call

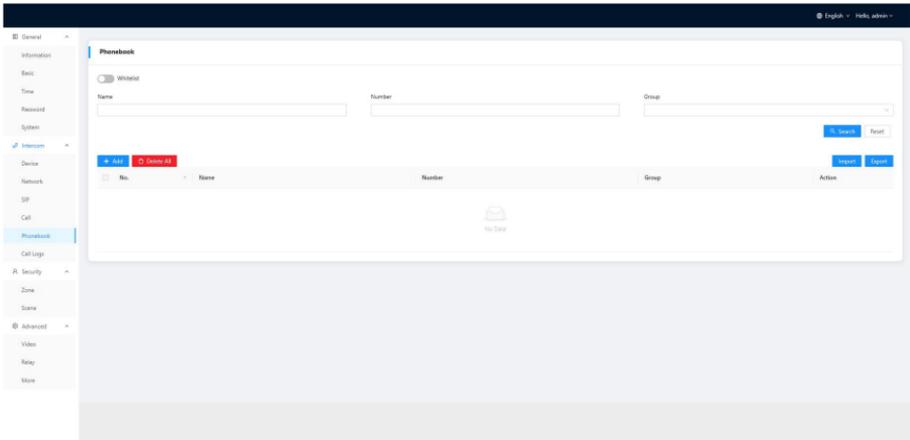
Ring group is for setting up SIP calls or call mode. Concierge button, extension of other Indoor Monitors, the length of the call, and ring time can also be configured here.



Call Concierge URL:	<p>Fill in the call destination for concierge button or the single button on the device;</p> <ul style="list-style-type: none"> <li>● IP call: Fill in sip:IP address, e.g., sip:192.168.68.90;</li> <li>● SIP call: Fill in sip:sip account@SIP server address:port, e.g., sip:101@192.168.68.90:5060;</li> </ul>
Deaf Mode:	The lamp connecting to Indoor Monitor will be turned on when receiving a call;
Camera:	Enable to allow other Indoor Monitors or Master Stations to see your image when your Indoor Monitor has a built-in camera;
Ex Phone:	Extend to more Indoor Monitors by filling in sip:IP address (6 Max) such as sip:192.168.68.90 (6 Max);
Ring Time:	The ring will be ended automatically after a period of time (10s, 20s, 35s, 45s, 60s, 90s, 120s)
Call Time:	The call will be ended automatically after a period of time (120s, 300s, 600s, 1200s, 1800s);

## 2.5. Intercom > Phonebook

All contacts on Indoor Monitor can be edited here.



Whitelist:	Enable whitelist to block other calls outside of the whitelist. For example, Ana is in the whitelist but Nyree isn't in it. Ana can call in while Nyree can't;
Search:	Fill in text inputs to search;
Reset:	Click reset to clear words in text inputs;
Add:	Click to add more contacts;
Delete All:	Delete all data on the chart;
Import:	Import all data to the chart;
Export:	Export all data on the chart;

## 2.6. Intercom > Call Logs

All call logs can be checked here.

**Call Logs**

Type: [ ] DateTime: [ Start date ] [ End date ] [ Search ] [ Reset ]

**Delete All** [ Export ]

No.	Type	Name	Number	Duration	DateTime
1	Answer	1019901	1019901	3s	2022-12-28 16:2623
2	Missed	3039901	3039901	4s	2022-12-27 17:4058
3	Missed	3039903	3039903	3s	2022-12-27 17:1644
4	Missed	3039903	3039903	2s	2022-12-27 17:1518
5	Missed	3039903	3039903	3s	2022-12-27 17:1240
6	Missed	3039903	3039903	2s	2022-12-27 17:0905
7	Missed	3030300	3030300	3s	2022-12-27 15:5916
8	Missed	3039901	3039901	3s	2022-12-27 14:4606
9	Missed	3039901	3039901	3s	2022-12-27 14:3409
10	Outgoing	192.168.1.35	192.168.1.35	3s	2022-12-27 14:0900

<b>Search:</b>	Fill in text inputs to search;
<b>Reset:</b>	Click reset to clear words in text inputs;
<b>Delete All:</b>	Delete all data on the chart;
<b>Export:</b>	Export all data on the chart;

### 3. Security

#### 3.1. Security > Zone

Zone column is the setup page for security sensors.

**Zone**

No.	Type	Mode	Delay	Sensor
1	24 Hour	IC	5s	Smoke
2	24 Hour	IC	5s	Smoke
3	24 Hour	IC	5s	Smoke
4	24 Hour	IC	5s	Smoke
5	24 Hour	IC	5s	Smoke
6	24 Hour	IC	5s	Smoke
7	24 Hour	IC	5s	Smoke
8	24 Hour	IC	5s	Smoke

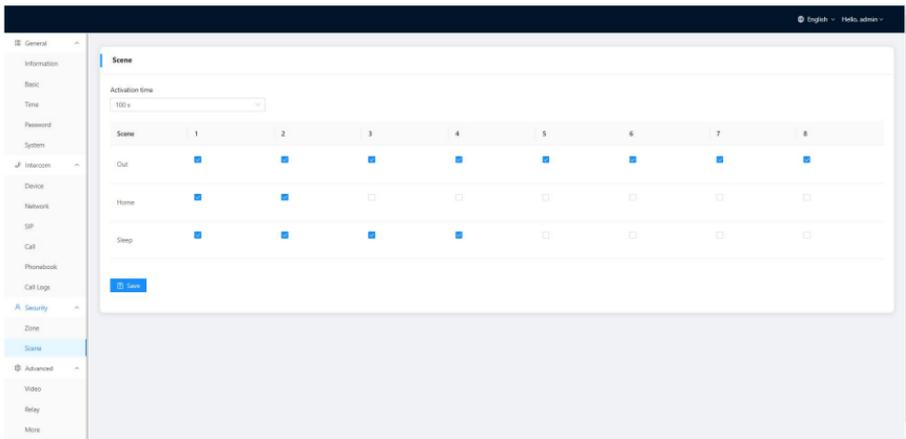
Type: [ ]

<b>Type:</b>	<ul style="list-style-type: none"> <li>• Normal: When users enable an alarm scene on the On/Off page, Normal type alarm zone will</li> </ul>
--------------	--

	<p>be activated after activation time.</p> <ul style="list-style-type: none"> <li>○ 100 seconds is the default activation time, it means the alarm will be activated after 100 seconds.</li> <li>○ After 100s, once sensor is triggered, Indoor Monitor will send this alarm to Master Station.</li> <li>○ But sometimes users don't want to send the alarm to Master Station (maybe alarm by mistake), users can set the Delay time, so they can cancel the alarm in the Indoor Monitor during this Delay time (PIR, Door, Window);</li> </ul> <ul style="list-style-type: none"> <li>● Emergency: once Panic button is triggered, Indoor Monitor will not initiate an alarm and only Master Station will receive alarms secretly; 24 hours standby even if the security is off (Panic, Pull Cord);</li> </ul> <p>24 Hour: Indoor Monitor will initiate an alarm and Master Station will also receive alarms. 24 hours standby even if the security is off (Smoke, Gas, Flood);</p>
Mode:	<ul style="list-style-type: none"> <li>● 3C: for the sensor with 2.2K<math>\Omega</math> resistance; Regardless of the connection to NC or NO, the alarm can be triggered normally;</li> <li>● NO: normally open;</li> <li>● NC: normally closed;</li> </ul> <p>BELL: in BELL mode, Master Station will not receive any alarm. Indoor Monitor is regarded as a doorbell receiver;</p>
Delay:	<p>Once sensor is triggered, Indoor Monitor will send this alarm to Master Station, but users can terminate the alarm sending to Master Station during the delayed time set here. Delay setting is only effective for Normal type (0s, 5s, 15s, 20s, 25s, 40s, 60s);</p>
Sensor:	<p>Sensor types (Smoke, Gas, PIR, Door, Window, Panic, Flood, Pull Cord);</p>

### 3.2. Security > Scene

Scene column is for security sensors' trigger conditions.

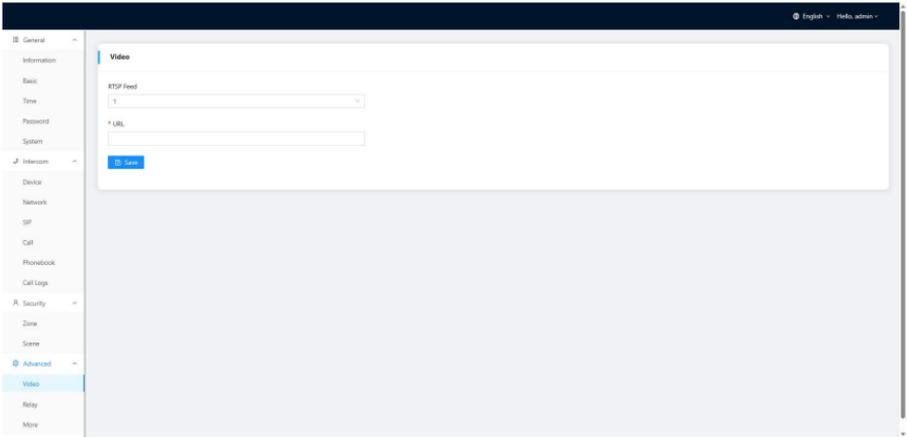


Activation Time:	Only after activation time, will scene be activated. Activation time is only effective for Normal type (NONE, 30s, 40s, 60s, 100s, and 300s);
Mode:	Tick to link sensors to Out, Home, or Sleep scene;

## 4. Advanced

### 4.1. Advanced > Video

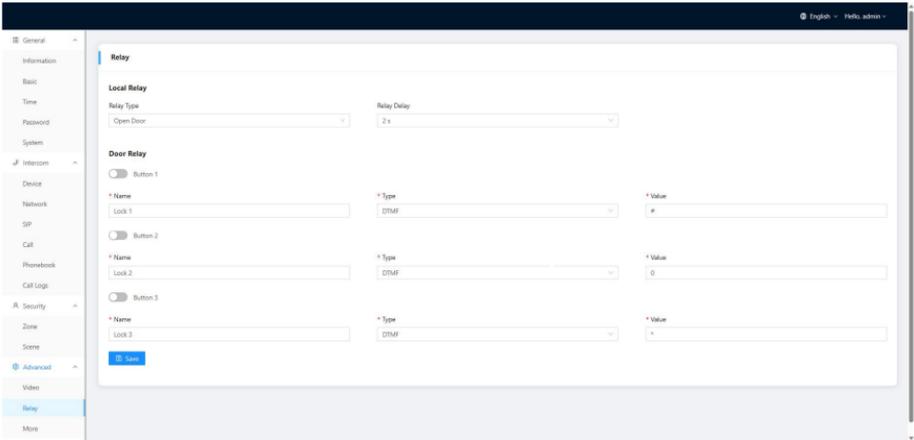
Video here is for users to show their IPC image for the one they are talking with. For example, users receive calls from Master Station or Indoor Monitor. They can see the IPC image because users filled in IPC's RTSP Feed here.



**RTSP Feed:** Fill in the IP camera stream URL here.

## 4.2. Advanced > Relay

Relay column is for Local Relay and Door Relay.



<b>Local Relay Type:</b>	Type of local relay (Open Door is for lock/Chime Bell is for doorbell);
<b>Local Relay Delay:</b>	The length of unlock delay time (1-9s);
<b>Unlock Button 1-3:</b>	Enable or disable relays for unlock buttons;
<b>Name:</b>	Customize name for unlock button;
<b>Type:</b>	Type 1-3: 3 types of unlock way are optional (Local Relay/DTMF/HTTP)

HTTP—the format is `http://192.168.3.119/cgi-bin/webapi.cgi?api=unlock&index=2&username=admin&password=E10ADC3949BA59ABBE56E057F20F883E`;

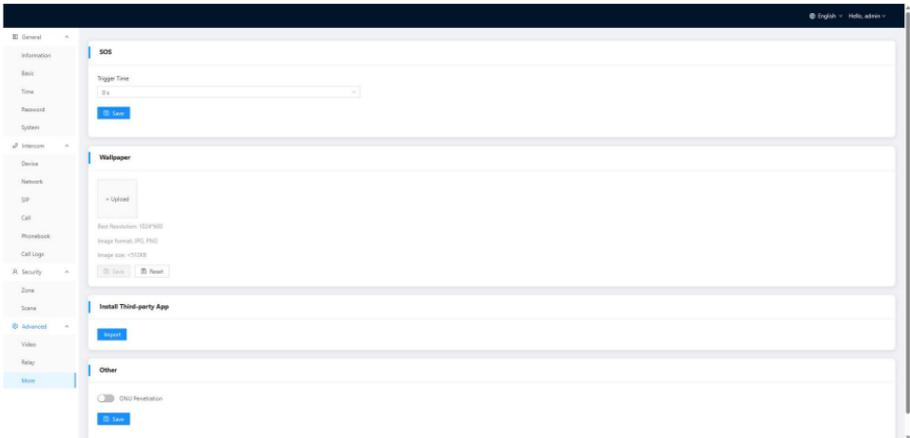
Note:

- "192.168.3.119" is the IP address of Door Station;
- The number "2" after "index=" is the number for relay. (Relay 1 is 0; relay 2 is 1; relay 3 is 2);
- "admin" here should be changed to your admin account;
- "Password" is Password of admin;
- "E10ADC3949BA59ABBE56E057F20F883E" here is MD5 (Message-Digest Algorithm) encrypted. Users need to use account password to encrypt and change it.

DTMF—Dual-tone multi-frequency signaling,  
Relay1: #, Relay2:0, relay3: \*;

### 4.3. Advanced > More

More column is for SOS and Wallpaper.



**SOS:** Trigger Time can be set to 0s and 3s. If the time is set to 3s, users need to press the SOS icon for 3s to send out SOS in case of a wrong operation alarm.;

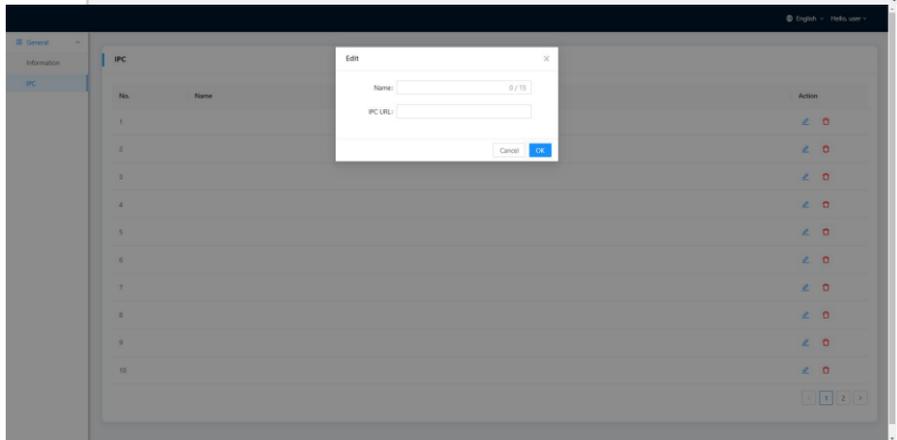
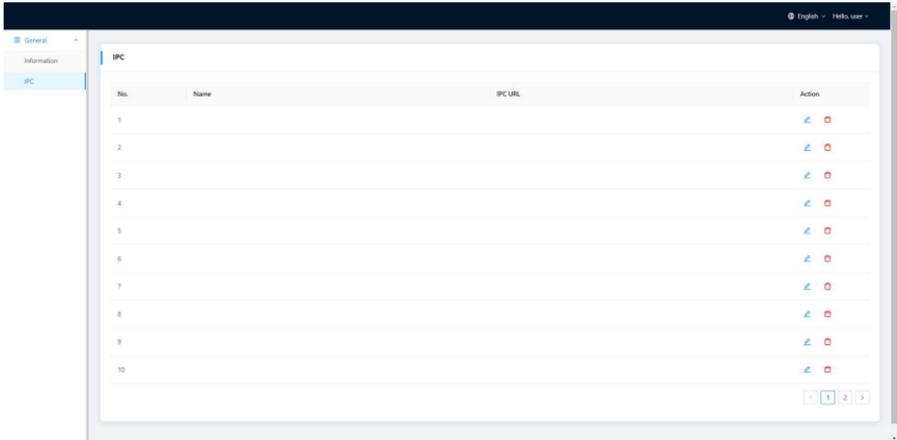
**Wallpaper:** Upload a picture to apply it to the device UI. Please make sure the picture's resolution is the same as the device's and the size of the picture should be lower than 512KB. The format of Picture should be JPG or PNG;

**Install Third-party App:** Install 3rd-party apps on Indoor Monitor. Click Import to select apk. file and install.

ONU Penetration: Please enable when using optical cable but not network cable in the building;

## 5. IPC

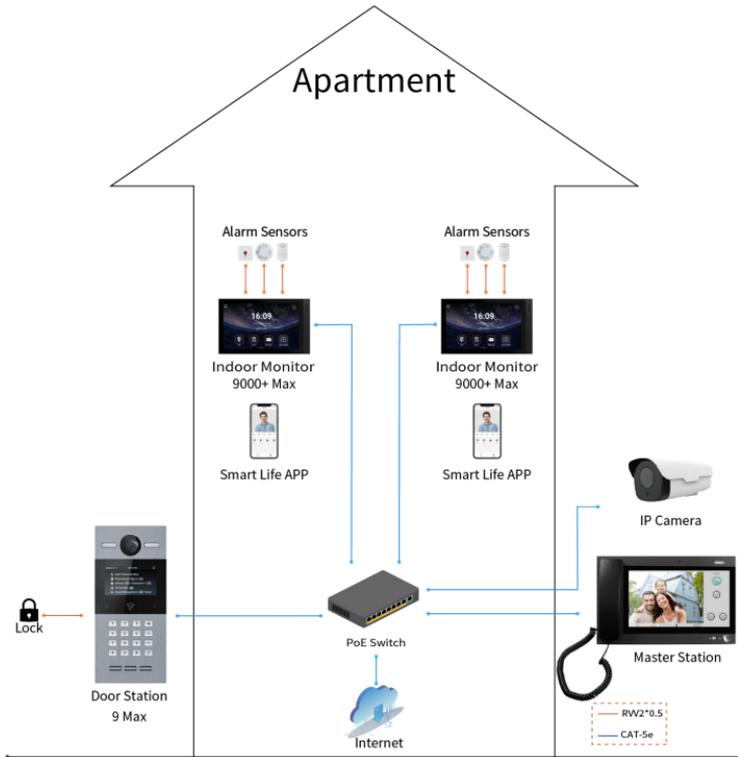
You can enter the IP address of Indoor Monitor in the web browser search bar and log in with the default account (user) and password (1234). This is where you can add IPC.



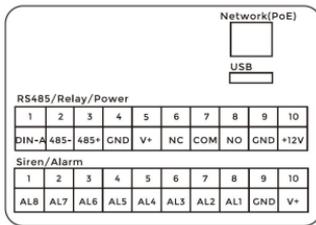
Name: Customize name of IPC;

IPC URL:	Fill in IPC's RTSP stream;
----------	----------------------------

# SYSTEM DIAGRAM



# DEVICE WIRING

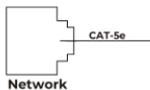


H618

## 1. Network (PoE)

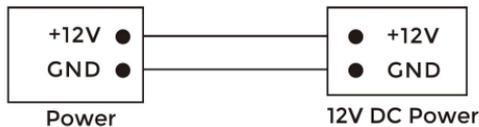
Standard RJ45 interface is used to be connected to the Master Station, Indoor Monitor and/or other network equipment.

PSE shall comply with IEEE 802.3af (PoE) and its output power not less than 15.4W and its output voltage not be less than 50V.

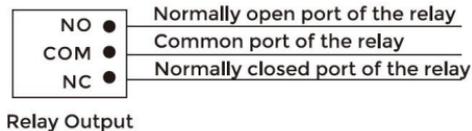


## 2. Power

The power interface of Indoor Monitor connects to 12V DC power.

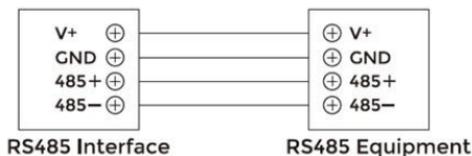


## 3. Relay Output



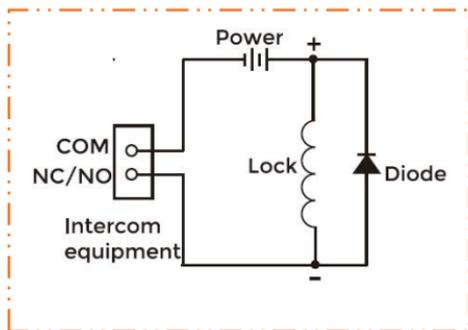
## 4. RS485

Enable to connect equipment with RS485 interface. RS485 interface can output 12V/100mA power supply. If RS485 equipment to be connected doesn't require the power supply, there is no need to connect to +12V.



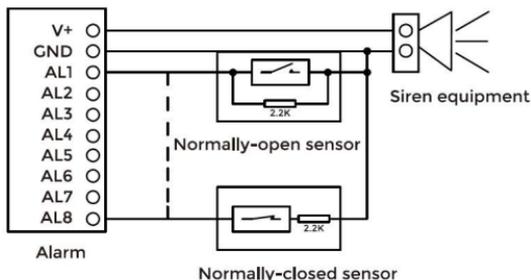
### ⚠ Warning!

1. When connecting to an inductive load device such as a relay or electromagnetic lock, you are recommended to use a diode 1A/400V (included in the accessories) in anti-parallel with the load device to absorb inductive load voltage peaks. The intercom will be better protected in this way.
2. The load current of the relay cannot be greater than 2A. See attached picture for more details.



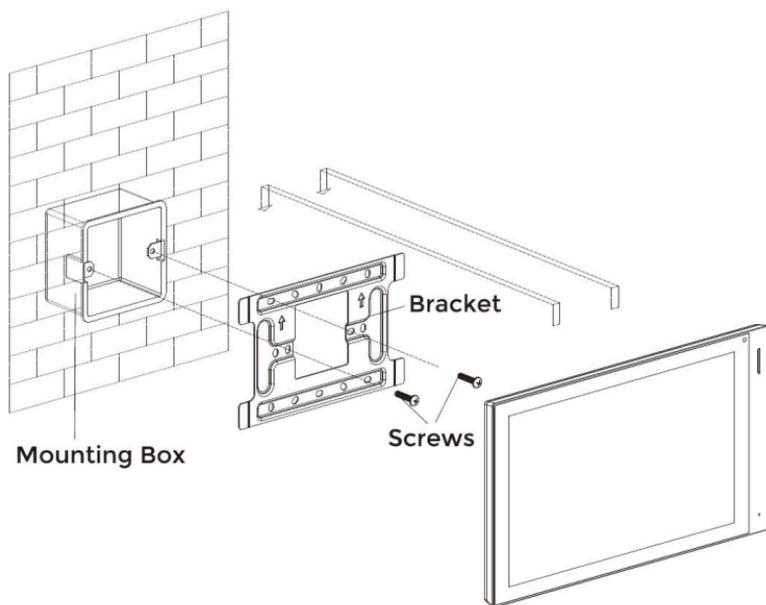
## 5. Siren/Alarm

Interface of alarm zones connects with normally-open or normally-closed switch. When the alarm zone is triggered, it will output 12V/100mA power.



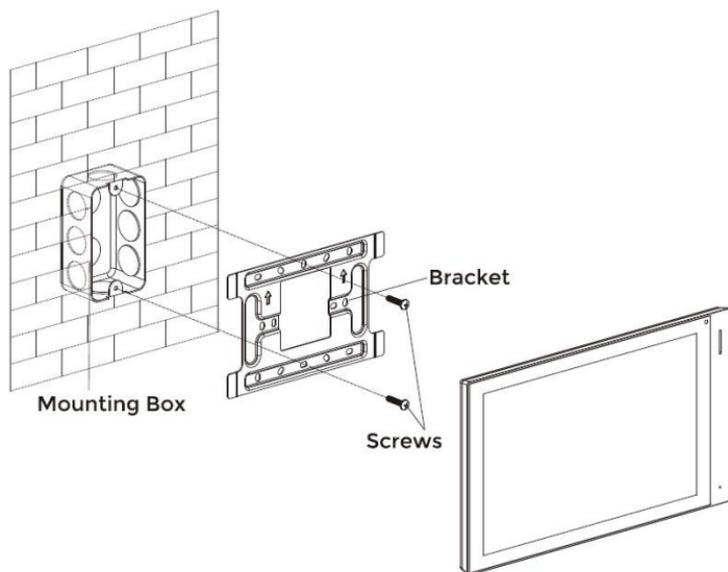
# INSTALLATION

## Surface Mounting-86 Mounting Box



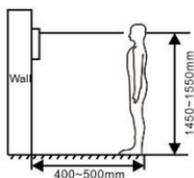
Product size: 264.3 × 160 × 11.8 mm  
Surface Mounting size: 264.3 × 160 × 21.6 mm

## Surface Mounting-118 Mounting Box



Product size: 264.3 × 160 × 11.8 mm  
Surface Mounting size: 264.3 × 160 × 21.6 mm

### Tips:



The camera should be 1450~1550mm above the ground.  
The camera at this height can capture human face perfectly.

# TROUBLESHOOTING

---

## **The Indoor Monitor cannot start up or power off automatically.**

- Check whether it has power-failure, and power it on again
- 

## **The Indoor Monitor display screen is too dim.**

- Check whether the brightness and contrast settings of screen are correct.
- 

## **No sound during the communication.**

- Check whether the Indoor Monitor is set as mute mode, or the volume is set to the lowest.
- 

## **The Indoor Monitor cannot monitor the Door Station.**

- Other user is using the system, so you can use it once he/she finished the operation.
- 

## **Multimedia files cannot be played normally.**

- Check whether the system supports the file format. Please refer to the multimedia setting for details.
- 

## **No response when clicking Indoor Monitor display screen.**

- Press "Unlock" button for 5s, or slowly slide horizontally or vertically on the LCD to make touchscreen calibration. It needs to be calibrated.
- 

## **Touchscreen responses slowly or cannot make calibration.**

- Take down any protective paster, since it may affect identification and input for device;
  - Ensure the finger is dry and clean when clicking touchscreen;
  - Restart the device to clear any temporary software error.
- 

## **The temperature of device is too high.**

- Long-term use leads to high temperature. It's normal and will not affect the device's use life and performance.
-

# SAFETY INSTRUCTION

**In order to protect you and others from harm or your device from damage, please read the following information before using the device.**

- Do not install the device in the following places:
- Do not install the device in high-temperature and moist environment or the area close to magnetic field, such as the electric generator, transformer or magnet.
- Do not place the device near the heating products such as electric heater or the fluid container.
- Do not place the device in the sun or near the heat source, which might cause discoloration or deformation of the device.
- Do not install the device in an unstable position to avoid the property losses or personal injury caused by the falling of device.

## **Guard against electric shock, fire and explosion:**

- Do not use damaged power cord, plug or loose outlet.
- Do not touch the power cord with wet hand or unplug the power cord by pulling.
- Do not bend or damage the power cord.
- Do not touch the device with wet hand.
- Do not make the power supply slip or cause the impact.
- Do not use the power supply without the manufacturer's approval.
- Do not have the liquids such as water go into the device.

## **Clean Device Surface**

- Clean the device surfaces with soft cloth dipped in some water, and then rub the surface with dry cloth.

## **Other Tips**

- In order to prevent damage to the paint layer or the case, please do not expose the device to chemical products, such as the diluent, gasoline, alcohol, insect-resist agents, opacifying agent and insecticide.
- Do not knock on the device with hard objects.
- Do not press the screen surface. Overexertion might cause floppover or damage to the device.
- Please be careful when standing up from the area under the device.
- Do not disassemble, repair or modify the device at your own discretion.
- The arbitrary modification is not covered under warranty. When any repair required, please contact the customer service center.
- If there is abnormal sound, smell or fume in the device, please unplug the power cord immediately and contact the customer service center.
- When the device isn't used for a long time, the adaptor and memory card can be removed and placed in dry environment.
- When moving, please hand over the manual to new tenant for proper usage of the device.

 **EASY & SMART  
INTERCOM  
SOLUTIONS**