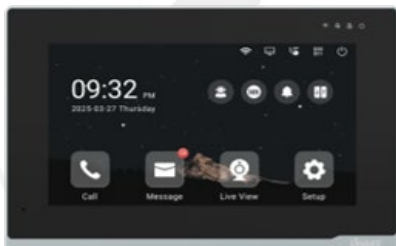




User Manual

E307W



REMARK

Please follow the user manual for correct installation and testing. If there is any doubt please call our tech-supporting and customer center.

Our company applies ourselves to reformation and innovation of our products. No extra notice for any change. The illustration shown here is only for reference. If there is any difference, please take the actual product as the standard.

The product and batteries must be handled separately from household waste. When the product reaches the end of service life and needs to be discarded, please contact the local administrative department and put it in the designated collection points in order to avoid the damage to the environment and human health caused by any disposal. We encourage recycling and reusing the material resources.

CATALOG

PRODUCT FEATURE	1
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PRODUCT FEATURE

1. 7-inch TFT capacitive touch screen
2. 4 indicators: Power, Wi-Fi, DND, In Use
3. Supports Wi-Fi
4. CCTV Integration
5. Support TF card

TECHNICAL PARAMETER

System: Linux

Front Panel: Plastic

Power Supply: BUS IN or DC 12V

RAM: 128 MB

ROM: 128 MB

Wi-Fi: IEEE 802.b/g/n, 2.4 GHz

Resolution: 1024 x 600

DIP Switch: Support

Working Temperature: -10°C to +55°C

Storage Temperature: -10°C to +60°C

Working Humidity: 10% to 90% (non-condensing)

PACKAGE CONTENT

MODEL: E307W



E307W



Wiring Cover



PM4×20 (2 pcs)

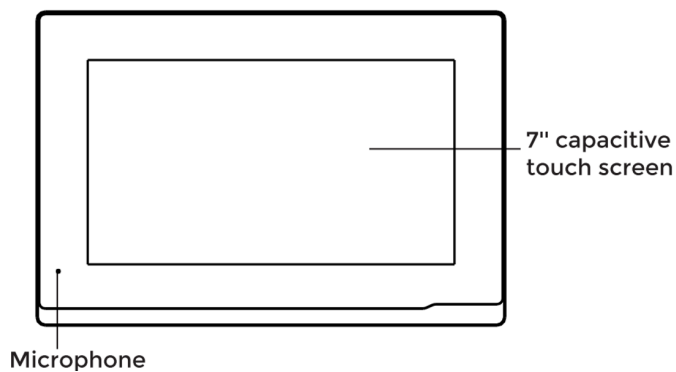


Quick Start Guide

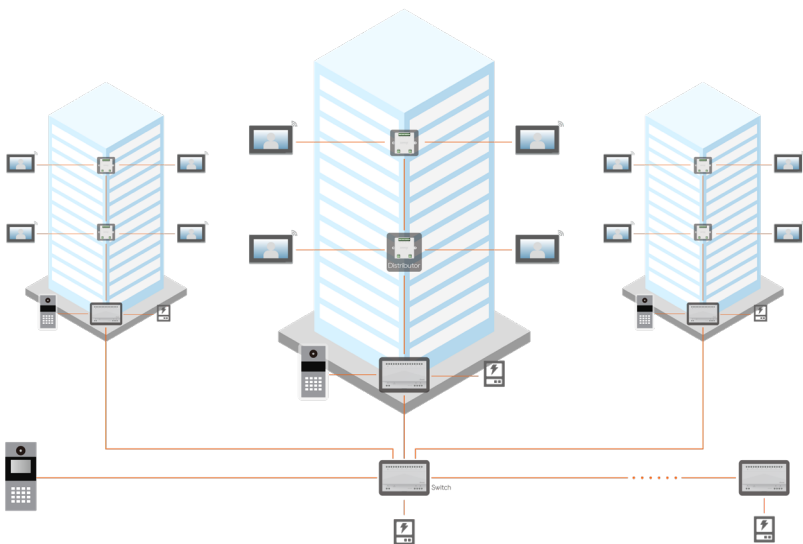


Wires

OVERVIEW

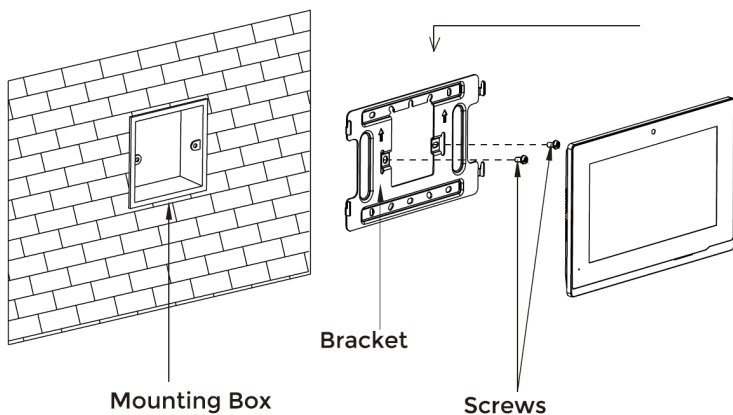


SYSTEM DIAGRAM



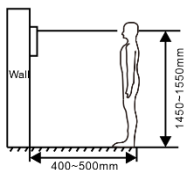
INSTALLATION

Monitor Surface Mounting:



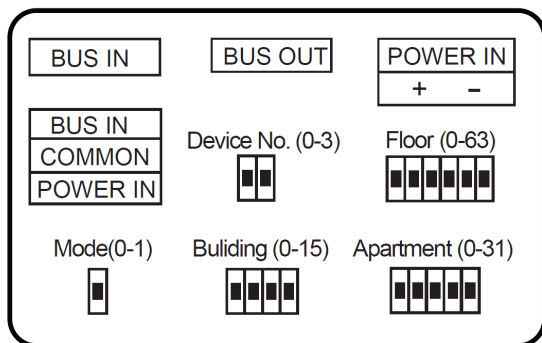
Product size: : 264.3 x 160 x 12.8 mm

Tips:



The camera should be 1450~1550mm above the ground.
The camera at this height can capture human face perfectly.

DEVICE WIRING



1. Dip Switches Configuration

For the E307, the Building Number, Floor Number, Apartment Number, and Device Number can be configured using the DIP switches located on the back of the device. The DIP switch configuration uses binary encoding.

Device No. (0-3)



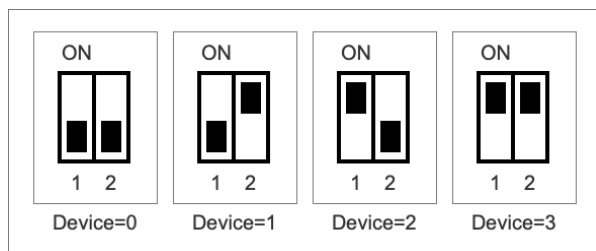
Device
No.(0-3)

No. = 0

The Indoor Monitor is configured as the Master unit.

No. = 1-3

The Indoor Monitor is configured as a Slave unit.



Floor (0-63)



Floor No.
(0-63)

Used to configure the floor
information of the device.



Floor=0



Floor=1



Floor=2



Floor=3



Floor=4



Floor=5



Floor=6



Floor=7



Floor=8



Floor=9



Floor=10



Floor=11



Floor=12



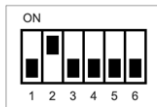
Floor=13



Floor=14



Floor=15



Floor=16



Floor=17



Floor=18



Floor=19



Floor=20



Floor=21



Floor=22



Floor=23



Floor=24



Floor=25



Floor=26



Floor=27



Floor=28



Floor=29



Floor=30



Floor=31



Floor=32



Floor=33



Floor=34



Floor=35



Floor=36



Floor=37



Floor=38



Floor=39



Floor=40



Floor=41



Floor=42



Floor=43



Floor=44



Floor=45



Floor=46



Floor=47



Floor=48



Floor=49



Floor=50



Floor=51



Floor=52



Floor=53



Floor=54



Floor=55



Floor=56



Floor=57



Floor=58



Floor=59



Floor=60



Floor=61



Floor=62



Floor=63

The device's Room Information is configured through the DIP switches located on the back of the device.

No. = 0

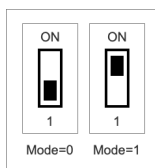
Mode(0-1)



Mode (0-1)

No. = 1

The device's Room Information is controlled by data synchronized from the cloud platform, and the DIP switch settings on the back of the device are ignored.

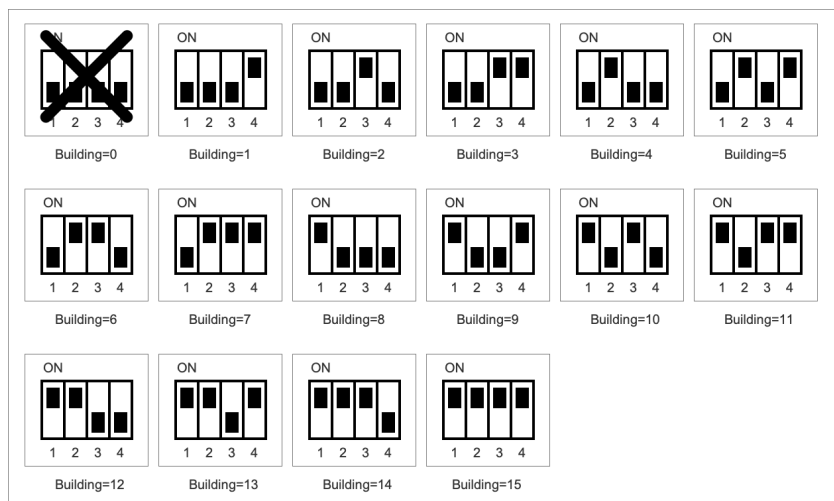


Building (0-15)



Building
(0-15)

Used to configure the building information of the device.



Apartment (0-31)



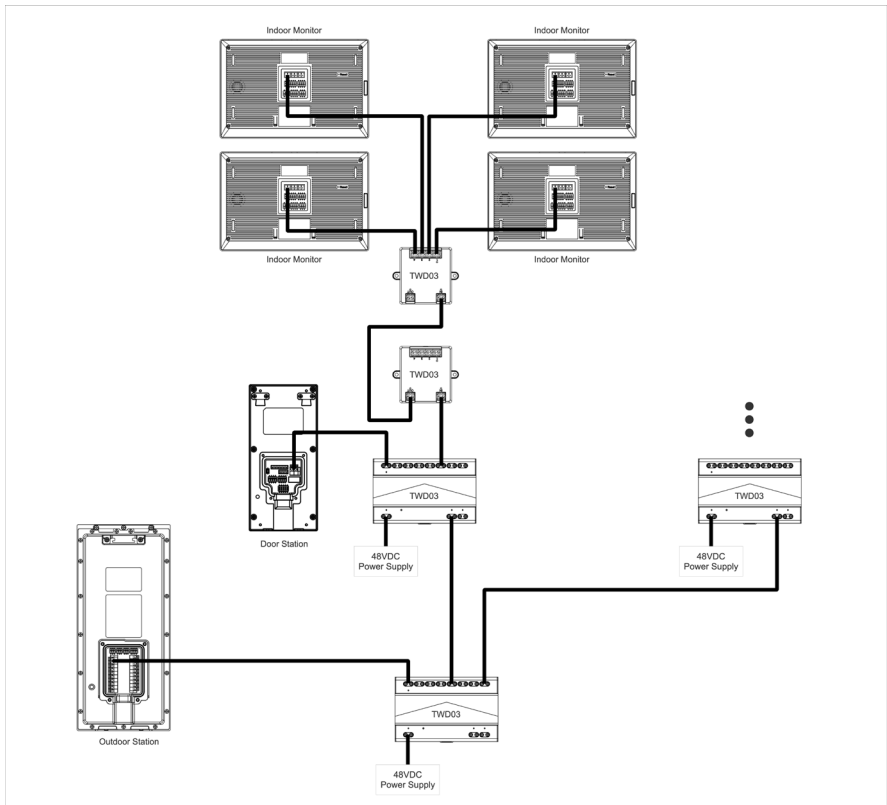
Apartment (0-31)

Used to configure the apartment
information of the device.

Apartment=0	Apartment=1	Apartment=2	Apartment=3	Apartment=4
Apartment=5	Apartment=6	Apartment=7	Apartment=8	Apartment=9
Apartment=10	Apartment=11	Apartment=12	Apartment=13	Apartment=14
Apartment=15	Apartment=16	Apartment=17	Apartment=18	Apartment=19
Apartment=20	Apartment=21	Apartment=22	Apartment=23	Apartment=24
Apartment=25	Apartment=26	Apartment=27	Apartment=28	Apartment=29
Apartment=30	Apartment=31			

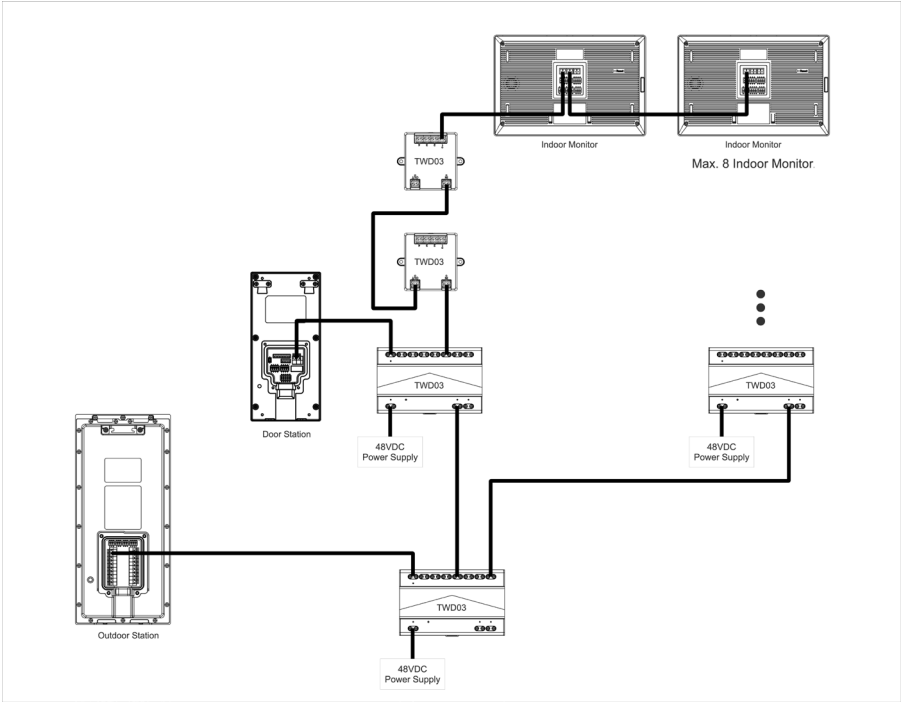
2. Star Topology Connection

When using a star topology connection, connect the distributor to the device's BUS IN port.



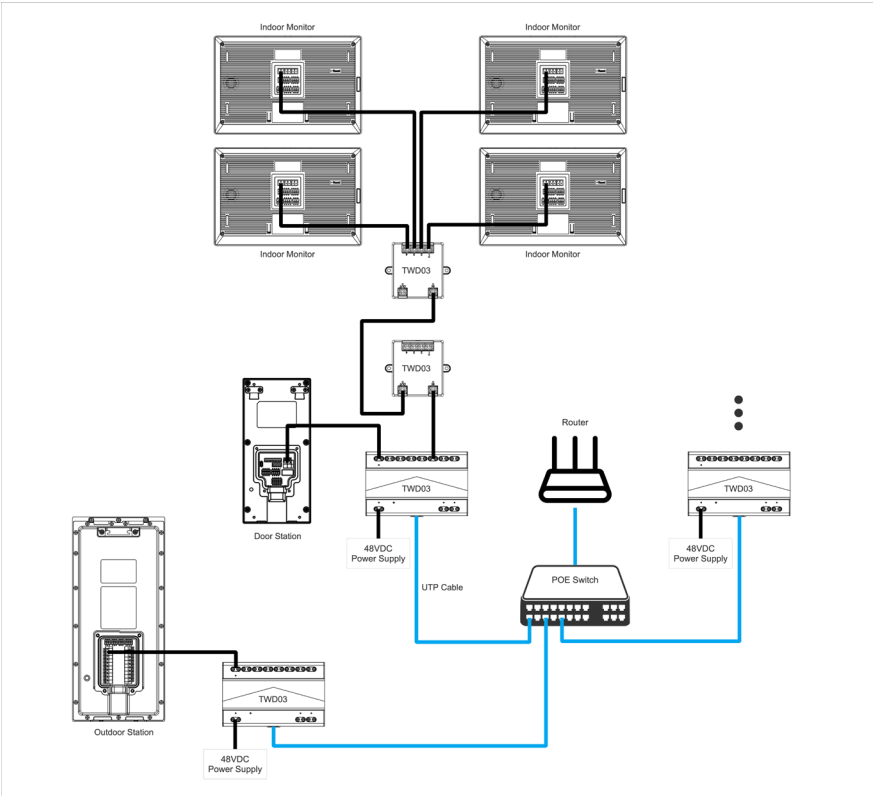
3. Daisy-Chain Connection

When using a daisy-chain connection, connect the distributor to the BUS IN port of the first device, then connect the BUS OUT port of each device to the BUS IN port of the next device in the chain.



4. IP System Cascade Connection

Connect the network switch to the RJ45 port on the switch.

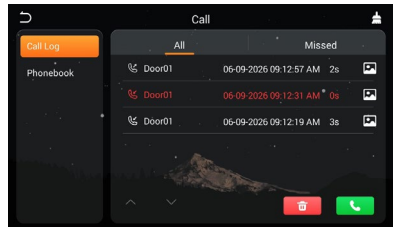
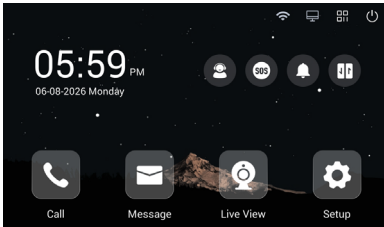


BASIC OPERATION

1. Call

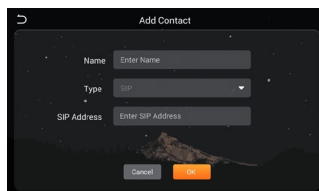
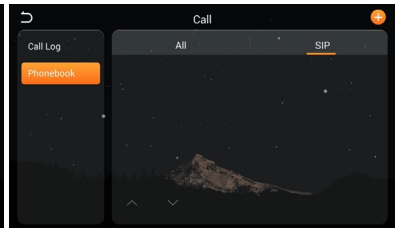
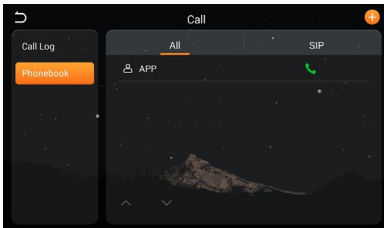
1.1. Call Log

Tap Call and select Call Log to view call records. You can choose to view All Calls or Missed Calls. Tap the Delete button at the bottom to remove call records, or tap the green Call button to call back the selected contact.



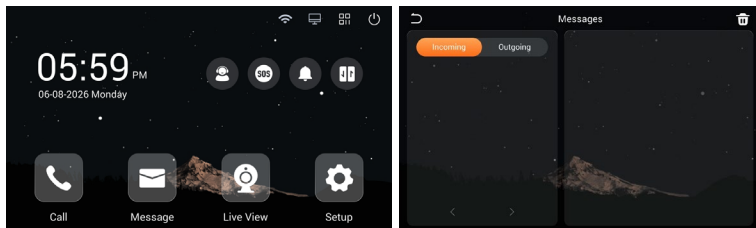
1.2. Phonebook

Go to Call and select Phonebook. Select a contact from the phonebook and tap the Dial button to place a call. Tap the "+" icon in the upper-left corner to add a new phonebook contact, or select SIP to view SIP phonebook contacts.

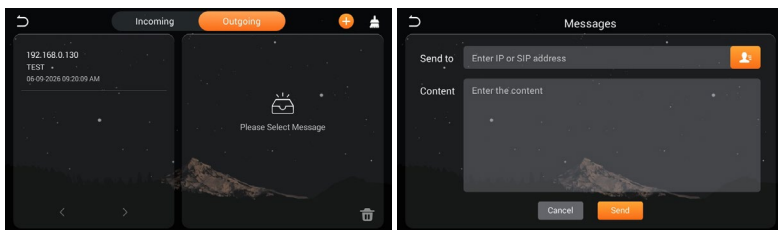


2. Message

Indoor Monitor can receive the messages sent by Master Station or Indoor Monitor. On the Incoming page, you can view messages received by the device. Tap the Clear icon to delete all message records on the current page, or tap the Delete icon in the lower-right corner to remove selected message records.

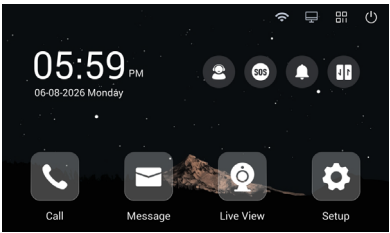


On the Outgoing page, you can view messages sent from the device. Tap the "+" icon in the upper-right corner to compose a new message.



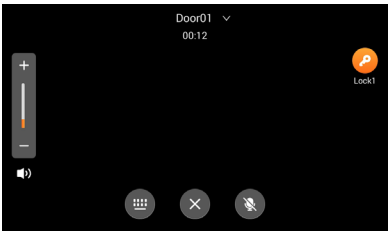
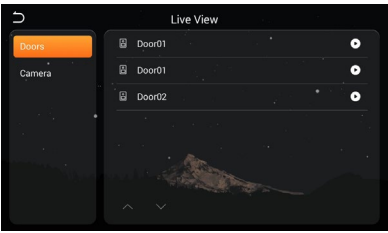
3. Live View

Click the Live View button on the main interface to monitor the video from Door Stations or Cameras in real time;



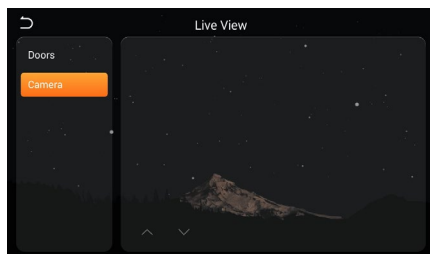
3.1. Doors

On the Doors page, you can unlock the door by clicking the door icon or switch to other devices by clicking the arrow or the device name above.



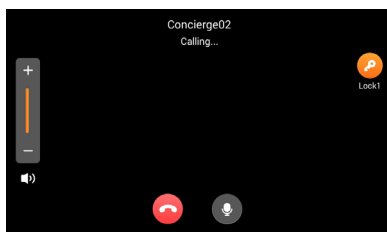
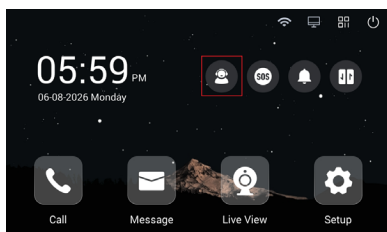
3.2. Cameras

While on the Cameras page, up to 16 IPC can be added. Users can log in to the Indoor Monitor's web page to configure the camera's RTSP stream, or go to the Camera settings page to add RTSP manually, or use the ONVIF protocol to search for available cameras. You can switch to monitor other devices by clicking arrow or the name above.



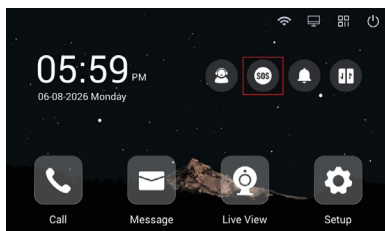
4. Concierge

Press the Concierge icon to call Master Station one by one and the indoor monitor also supports calling multiple Master Station across different local networks.



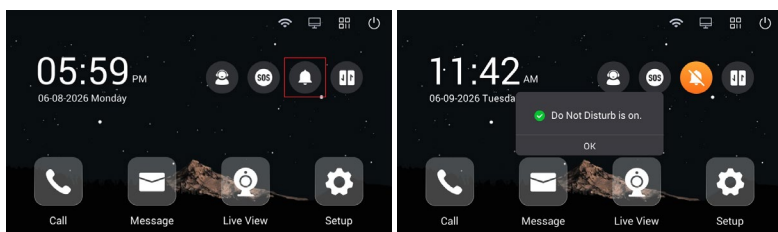
5. SOS

Users can press SOS icon on the right upper corner to send SOS to Master Station.



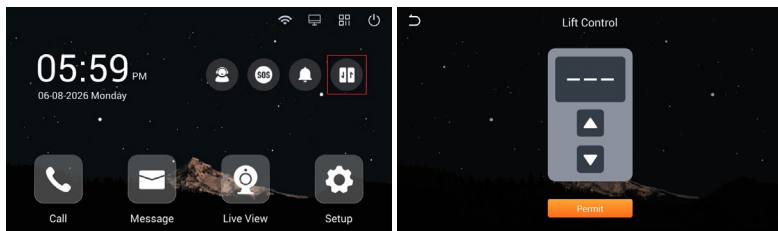
6. DND

Click DND icon on the right upper corner to enable do not disturb function. No calls can call in. Users can set DND to turn on whole day or a period of time. When DND Mode is enabled, the DND indicator on the device will light up.



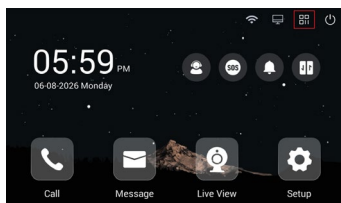
7. Elevator

Press the Elevator icon to control elevator (Elevator Control Module is needed).



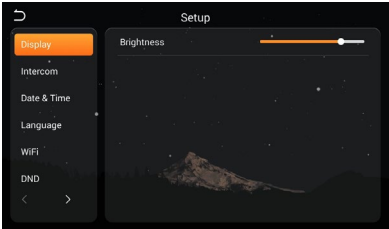
8. QR Code

Click QR Code and scan by Smart Pro app to add this Indoor Monitor to your phone. Only when the license is filled in Internet-connected Indoor Monitor, QR code will be available.



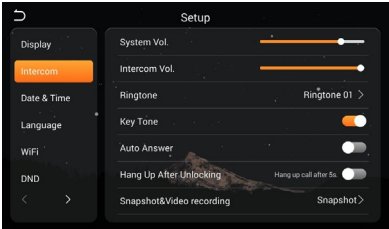
DEVICE SETTING

1. Display



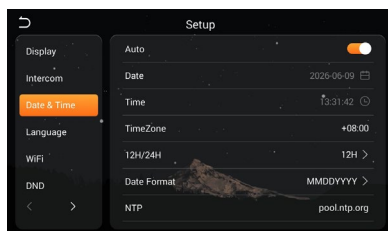
Brightness:	Screen brightness adjustment;
-------------	-------------------------------

2. Intercom



System Vol:	Volume of System can be set from 1 to 6. Volume 6 is the maximum volume (Key tone);
Intercom Vol:	Volume of Intercom can be set from 1 to 6. Volume 6 is the maximum volume (Call volume);
Ringtone:	The ringing sound (Ringtone 01-04);
Key Tone:	The key tone (Enable or disable);
Auto Answer:	Pick up automatically when receiving a call;
Hang Up After Unlocking:	Hang up automatically after unlocking doors.
Snapshot & Video Recording	Select whether to capture a Snapshot or record a Video during the call.

3. Date & Time



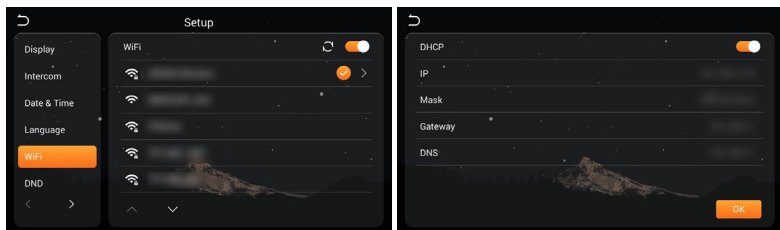
Auto:	Enable to synchronize computer time;
Date:	Date can be set manually;
Time:	Time can be set manually;
12H/24H:	Select 12H or 24H format to display on the device;
Date Format:	3 time formats supported (YYYY-MM-DD, DD-MM-YYYY, MM-DD-YYYY);
NTP:	Network Time Protocol (NTP) is a protocol used to synchronize NTP time;

4. Language



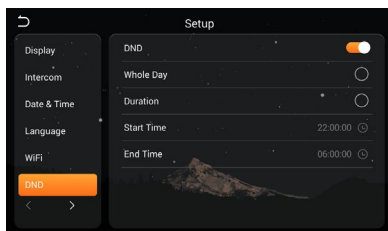
Language:	19 languages supported (简体中文, English, 繁體中文, עברית, Deutsch, Español, Türkçe, Tiếng Việt, Nederlands, Português, Polski, Русский, عربي, Français, Italiano, slovenský, Українська, فارسی, 日本語);
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5. Wi-Fi



Wi-Fi:	Enable to use Wi-Fi and refresh Wi-Fi page
SSID:	Select Wi-Fi and enter Wi-Fi password to connect
Network Detail	Enable or disable DHCP function. The network information of Wi-Fi that device connected

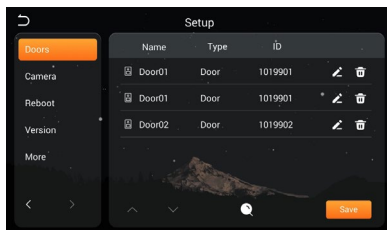
6. DND



DND:	DND is disabled by default. Whole Day: when DND is enabled, it will reject calls for the whole day. Duration: when DND is enabled, it will reject calls during this time.
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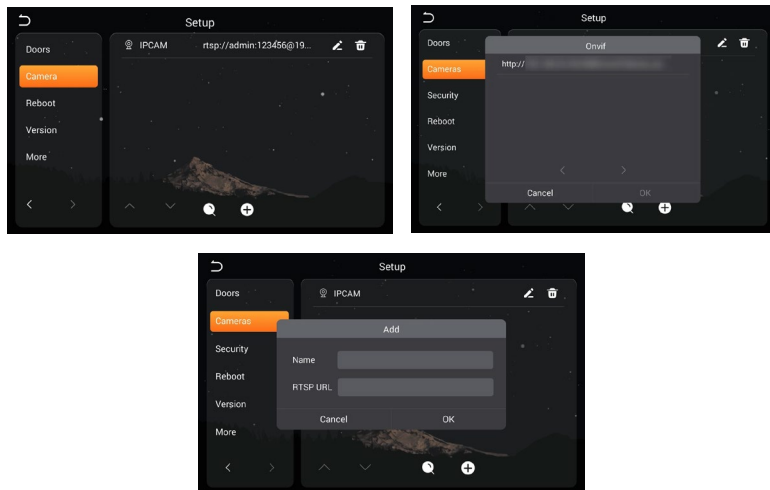
7. Doors

You need to click search icon to add Door Stations to Indoor Monitor and click Save to save before monitoring. Click funnel icon to pin the selected device to the top. Click pen icon to edit devices.



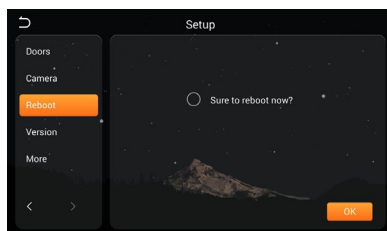
8. Cameras

Click the Search button to discover devices on the same IP subnet that support the ONVIF protocol; you can also click Add to manually enter the camera's RTSP information.

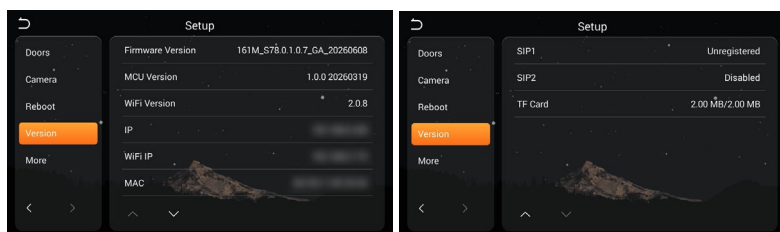


9. Reboot

You can click “OK” to reboot indoor monitor.



10. Version

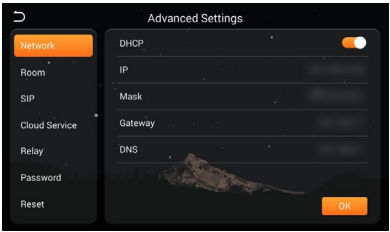


Firmware Version:	Firmware version of the device;
MCU Version	MCU version of the device;
Wi-Fi Version	Wi-Fi version of the device;
IP:	Current IP address of the device;
Wi-Fi IP	Current Wi-Fi IP address of the device;
MAC:	MAC address of the device;
SIP 1	Indicates the status of SIP Server Account 1; when the cloud platform function is enabled, it is assigned to the cloud platform by default, and when the cloud platform function is disabled, users can configure the SIP server manually.
SIP 2	Indicates the status of SIP Server Account 2; when the cloud platform function is enabled and Account 1 is occupied, users can configure a second third-party SIP server.

TF Card	Displays whether a TF card is inserted in the device. When a TF card is installed, the total storage capacity and remaining available space of the card will be displayed.
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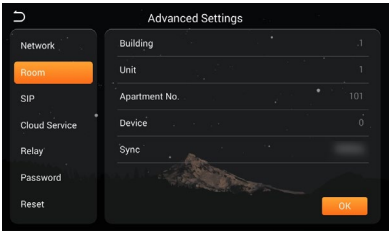
11. More > Network

The device network can be set to either DHCP or a static IP address.



DHCP:	Enable DHCP (Dynamic Host Configuration Protocol) to dynamically distributing network configuration parameters;
IP:	Configure Static IP address to manually distributing network configuration parameters;
Mask:	Subnet mask;
Gateway:	A component that is part of two networks, which use different protocols;
DNS:	Domain Name Server of the device;

12. More > Room

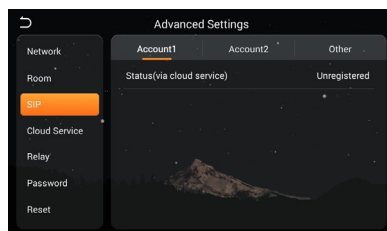


Building:	Number of the building
Unit:	Number of the unit
Apartment No.:	Number of the apartment
Device:	Number of the device
Sync:	A number used to synchronize to other Indoor Monitors;

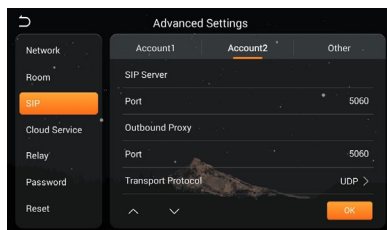
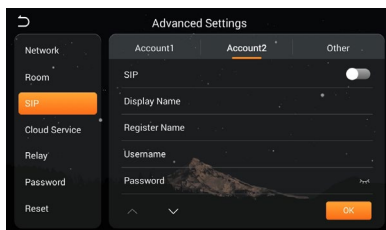
13. More > SIP

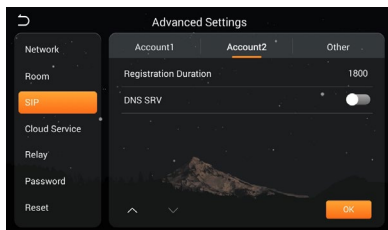
13.1.Account 1

When the device is using the cloud platform service, Account 1 displays the device's registration status on the cloud platform; if the cloud platform service is not in use, refer to the Account 2 description to add a third-party SIP service.



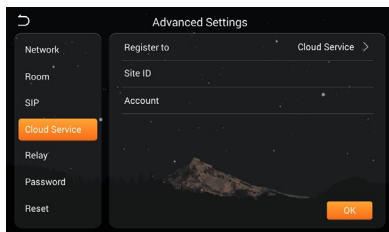
13.2.Account 2





SIP:	Enable to use SIP;
Display Name:	Display name of SIP account;
Register Name:	Register Name of SIP account;
Username:	Username of SIP account;
Password:	Password of SIP account;
SIP Server Host:	Directly fill in SIP server's address e.g., 192.168.68.90; The default port is 5060;
Outbound Proxy:	Outbound Proxy server; the default port is 5060;
Transport Protocol:	Transport Protocol (UDP, TCP, TLS);
Registration Duration	Registration Duration defines how long a SIP client stays registered with the server.

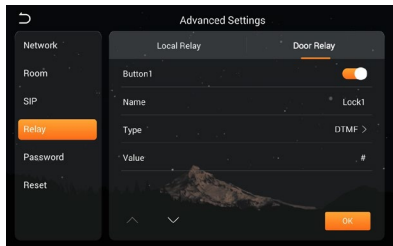
14. More > Cloud Service



Register to:	Choose to register the device to the cloud platform service or disable the cloud service.;
Site ID:	Displays the Site ID of the site to which the device register to;

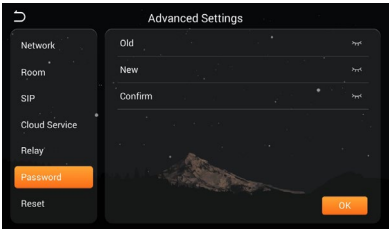
Account:	Displays the account information currently used for the cloud service.
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15. More > Relay



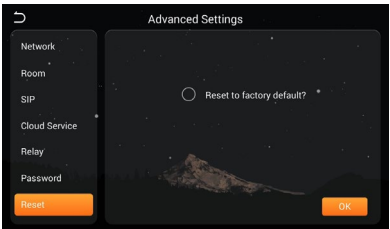
Button 1	It is used to configure whether the device call page displays the unlock button. If use DNAKE door station, the number of unlocks on the device will be based on the configuration of door station. If not, the number of unlocks on the device will be based on the configuration of indoor monitor
Name	Name of Door Relay
Type	It is used to configure the type of unlock button in the device call page. Local Relay: When the unlock button is clicked, the device relay unlock is triggered. DTMF: When the unlock button is clicked, a DTMF command is sent to the call peer. HTTP: When the unlock button is clicked, an HTTP command is triggered. Action: When the unlock button is clicked, an Action command is triggered
Delay	It is used to configure the time (second) after the built-in relay receives the command before triggering the action
Value	It is used to configure the user to send DTMF value when clicking the unlock button in the device call page

16. More > Password



Old Password:	Current administrator password of the Device (Default 123456);
New Password:	New administrator password of the Device;
Confirm Password:	Confirm administrator password of the Device;

17. More > Reset

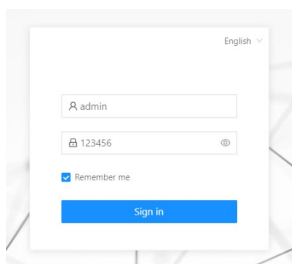


Reset:	Reset to factory default;
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WEB SETTING

Connect Indoor Monitor and PC to a network switch in the same LAN. You can enter the IP address of Indoor Monitor in the web browser search bar and log in with the default account (admin) and password (123456). This is where you can configure the device.

To get the IP address, you can search by Remote Upgrade Tool installed in the same LAN with the devices. Alternatively, when using a static IP address, you can determine the device's static IP based on the DIP switch settings.



1. General

1.1. General > Information

When you first log in to the web interface, you can find basic information displayed in this dashboard.

DNAKE

EnglishHello, admin

General

Information

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Product

Model	Firmware Version	MAC Address
E307	161M_578.0.1.0.7_GA_20260608	
WiFi MAC	Framework	UI
	1.5.0 20260608	1.1.0 20260608 128M
MCU		
1.0.0 20260319		

Network

LAN

DHCP	IP Address	Mask
Enabled		
Gateway	DNS	

Cloud Service

DNAKE

EnglishHello, admin

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Cloud Service

Register To	Node
Cloud Service (Unregistered)	Default Node

SIP Account

Account1	Status
None	Unregistered
Account2	Status
None	Disabled

TF Card Settings

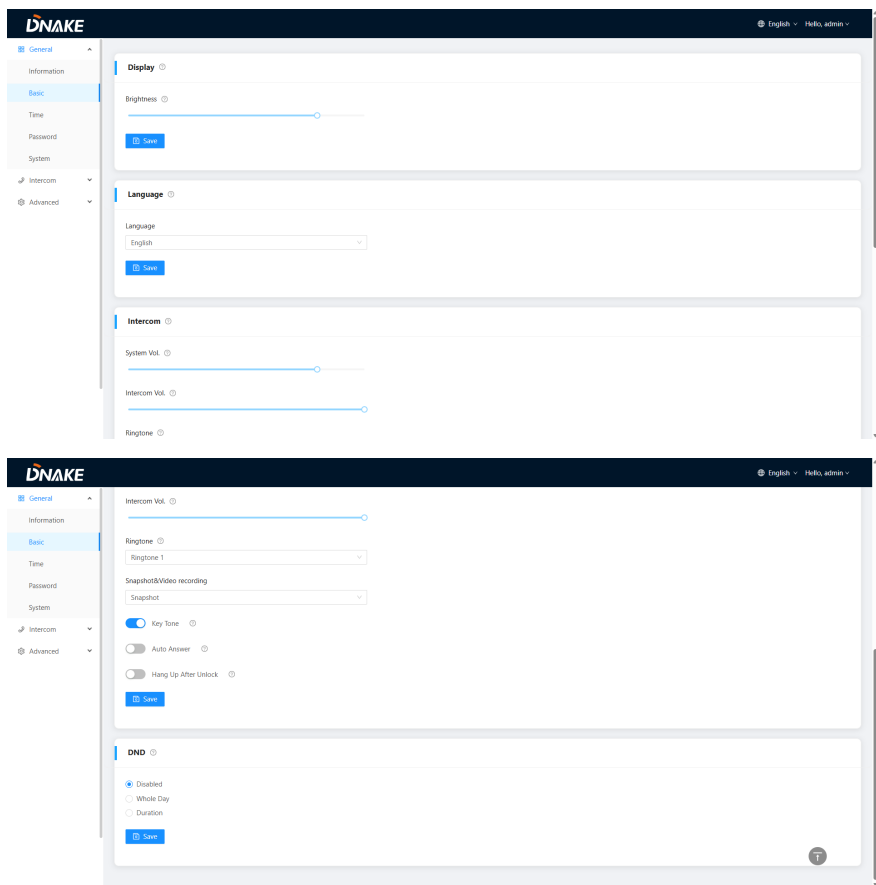
TF Card Total Capacity
2.00 MB
TF Card Usage Capacity
2.00 MB

Product	Model:	Model of the device;
	Firmware Version:	Firmware version of the device;
	MAC Address:	MAC address of the device;
	Wi-Fi MAC	MAC address of Wi-Fi device connected

	Framework:	Framework of the device;
	UI:	UI version of the device;
	MCU	MCU version of the device
Network	DHCP:	Status of DHCP;
	IP Address:	Current IP address of the device;
	Mask:	Subnet mask of the device;
	Gateway:	Gateway of the device;
	DNS:	Domain Name Server of the device;
Cloud Service	Register To	Displays the selected cloud service type and its current status.
	Node	Node information of the management server to which the device is connected
SIP Account	Account:	SIP account of the device;
	Status:	Status of SIP registration of the device;
TF Card Setting	TF Card Total Capacity	Displays the total capacity of the TF card currently inserted in the device.
	TF Card Usage Capacity	Displays the Usage capacity of the TF card currently inserted in the device.

1.2. General > Basic

Some basic settings of the device can be configured in this column.



Display	Display	Screen brightness adjustment;
Language	Language:	19 languages supported (简体中文, English, 繁體中文, עברית, Deutsch, Español, Türkçe, Tiếng Việt, Nederland s, Português, Polski, Русский, عربي, F

		rançais, Italiano, slovenský, Українська, فارسی, 日本語);
Intercom	System Vol:	Volume of System can be set from 1 to 6. Volume 6 is the maximum volume (Key tone);
	Intercom Vol:	Volume of Intercom can be set from 1 to 6. Volume 6 is the maximum volume (Call volume);
	Ringtone:	The ringing sound (Ringtone 01-04);
	Key Tone:	The key tone (Enable or disable);
	Auto Answer:	Pick up the phone automatically when receiving a call;
	Hang Up After Unlocking:	Hang up automatically after unlocking doors.

1.3. General > Time

Time of the device can be configured. Daylight Saving Time is also supported.

DINAKE English Help, admin

General Information Basic **Time** Password System Intercom Advanced

Time

☒ Auto (Time)

Date & Time
2025-05-20 16:05:20

NTP URL
pool.ntp.org

Time Zone
UTC+08:00

12H/24H
12H

Date Format
MM-DD-YYYY

Save

Daylight-saving Time

☐ Daylight-saving Time

Start Time

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UTC+08:00

12H/24H

12H

Date format

MM-DD-YYYY

Save

Daylight-saving Time

Daylight-saving Time

Start Time

October

First

Sunday

2:00

End Time

April

April

First

Sunday

3:00

Offset Time

60 min

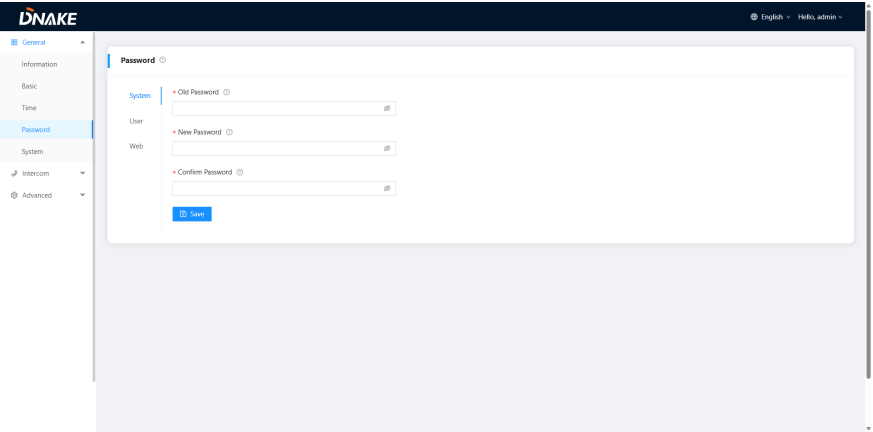
Save

Time	Auto (Time):	Enable to synchronize computer time;
	Date & Time:	Date and time can be set manually;
	NTP URL:	Network Time Protocol (NTP) is a protocol used to synchronize NTP time;
	Time Zone:	A region that observes a uniform standard time;
	12H/24H:	Select 12H or 24H format to display on the device;
	Date Format:	3 time formats supported (YYYY-MM-DD, DD-MM-YYYY, MM-DD-YYYY);
Daylight-saving Time	Daylight-saving Time:	Enable to set DST;
	Start Time:	The beginning of DST;
	End Time:	The ending of DST;
	Offset Time:	The default value is 60 minutes;

1.4. General > Password

The System password is for the administrator to log in settings on the device while the Web password is for the administrator to log in settings on the web.

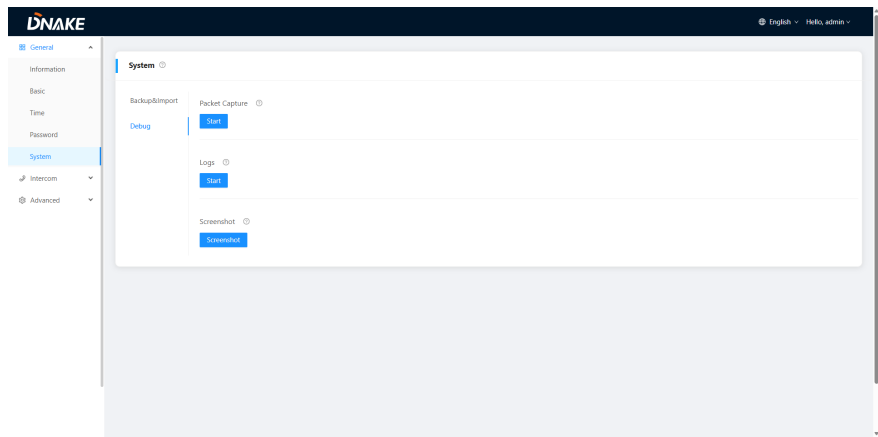
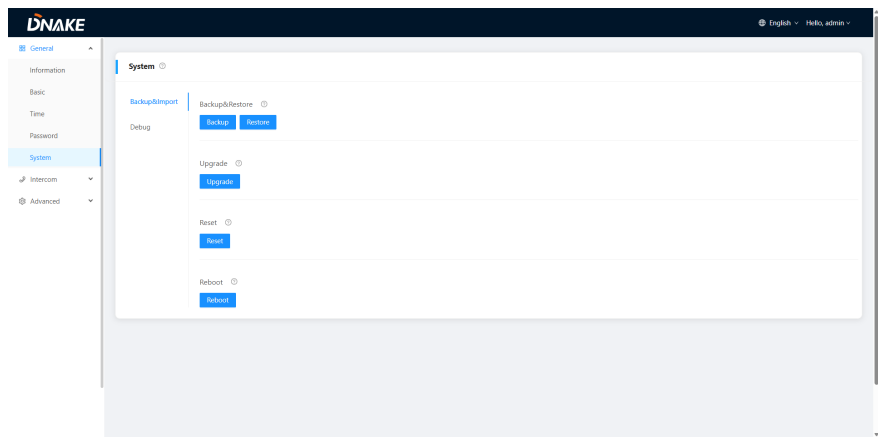
The default password for both of them is 123456. User for Indoor Monitor is the security password whose default password is 1234.



System	System Old Password:	Current administrator password of the Device (Default 123456);
	System New Password:	New administrator password of the Device;
	System Confirm Password:	Confirm administrator password of the Device;
User	User Old Password:	Current security password of the Device (Default 1234);
	User New Password:	New security password of the Device;
	User Confirm Password:	Confirm security password of the Device;
Web	Web Old Password:	Current administrator password of the web (Default 123456);
	Web New Password:	New administrator password of the web;
	Web Confirm Password:	Confirm administrator password of the web;

1.5. General > System

The system column is designed for factory default and device reboot.



Backup & Import	Backup & Restore	Back up or restore system configuration and files
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	Upgrade	Upload upgrade .img format file to update the firmware version of the device
	Reset:	Reset to factory settings;
	Reboot:	Reboot the device;
Debug	Packet Capture	Capture the package files of device calls or communication with the server
	Logs	Obtain the logs generated by the device
	Screenshot	Obtain the current LCD screen page of the device

2. Intercom

2.1. Intercom > Device

Numbers here are basic settings for making a call to Indoor Monitor. For Door Station, the building and unit number should be the same as those in Indoor Monitor.

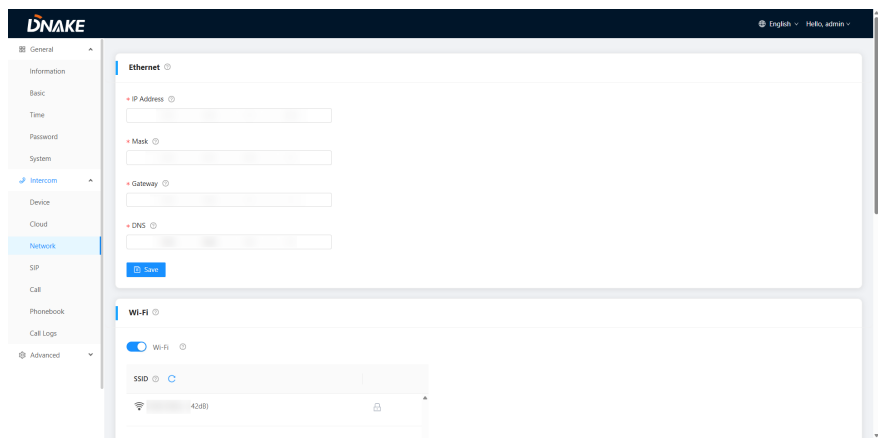
For Villa Station with one button, the building, unit, and room number should be the same as those in Indoor Monitor.

When users want to use more than 1 Indoor Monitors, keep Building, Unit, Apartment No., Sync the same as other Indoor Monitors, and Device number should be different. The Device number can be from 0 to 9. But you must have one Indoor Monitor's Device number is 0 and keep it online because 0 here stands for the main one.

Cloud Service	Register To	Configure which device management server the device registers with
	Site ID	Configure the device to automatic all connect to the specified site of the cloud platform
	Allow Remote Access	Configure whether the device allows the cloud platform remote WebUI

2.3. Intercom > Network

The device network can be set to either DHCP or a static IP address.



DHCP:	Enable DHCP (Dynamic Host Configuration Protocol) to dynamically distribute network configuration parameters;
IP Address:	Configure Static IP address to manually distribute network configuration parameters;
Mask:	Subnet mask;
Gateway:	A component that is part of two networks, which use different protocols;
DNS:	Domain Name Server of the device;
Wi-Fi:	Wi-Fi can be enabled when you want to use it;
Intercom Network:	When Ethernet/Wi-Fi is selected, the call will use the wired/Wi-Fi network.

2.4. Intercom > SIP

The SIP column concerns SIP registration, Display Name, Register Name, Username, Password, SIP Server Host, Outbound Proxy, Transport Protocol, Video Payload, etc.

Time

Password

System

Intercom

Device

Cloud

Network

SIP

Call

Phonebook

Call Logs

Advanced

Account1

Status(via cloud service) : Unregistered

Account2

Disabled

Display Name

Register Name

Username

Password

SIP Server Host

Port

Outbound Proxy

Port

Time

Password

System

Intercom

Device

Cloud

Network

SIP

Call

Phonebook

Call Logs

Advanced

5060

Outbound Proxy

Port

5060

Registration Duration

1800

Transport Protocol

UDP

DNS SRV

Save

Other

Ring Code

180

Video Payload

102

Save

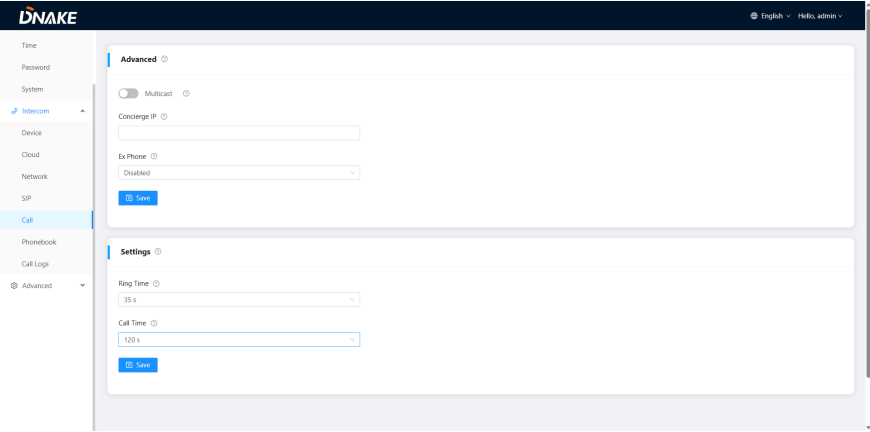
SIP:	Enable to use SIP;
Display Name:	Display name of SIP account;
Register Name:	Register Name of SIP account;
Username:	Username of SIP account;
Password:	Password of SIP account;
SIP Server Host:	Directly fill in SIP server's address e.g., 192.168.68.90; The default port is 5060;

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Outbound Proxy:	Outbound Proxy server; the default port is 5060;
Registration Duration	Configure the registration duration when the device registers with the SIP server.
Transport Protocol:	Transport Protocol (UDP, TCP, TLS);
Ring Code:	Ring code. Without SDP or with (180 or 183);
Video Payload:	Video payload range is 96-127;

2.5. Intercom > Call

Ring group is for setting up SIP calls or call mode. Concierge IP, the length of the call, and ring time can also be configured here.

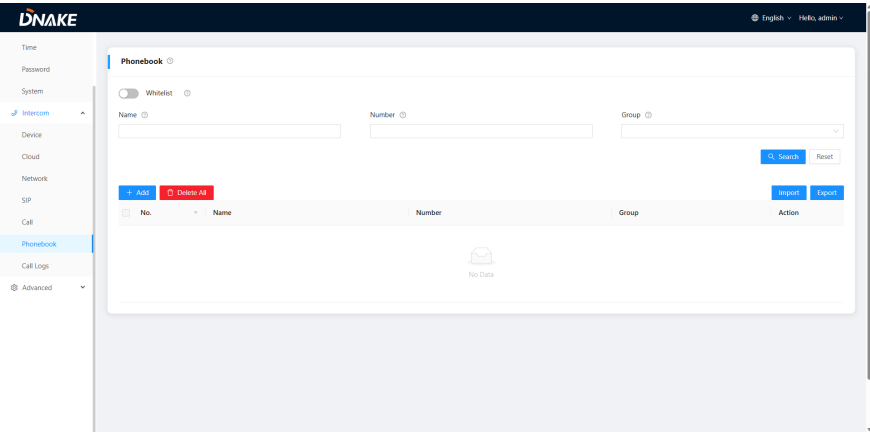


Advanced	Multicast:	Configure whether the device is enabled to receive multicast by master station.
	Concierge IP:	Configure the address for receiving messages in the Message function of the device LCD.

	Ex Phone:	It is used to configure the url (IP address or SIP number) that the device calls the concierge. IP address: The format is xxx.xxx.xx.xxx SIP number: The format is xxx or xxx@xxx (x is any character of the String type)
Settings	Ring Time:	The ring will be ended automatically after a period of time (10s, 20s, 35s, 45s, 60s, 90s, 120s)
	Call Time:	The call will be ended automatically after a period of time (120s, 300s, 600s, 1200s, 1800s);

2.6. Intercom > Phonebook

All contacts on Indoor Monitor can be edited here.

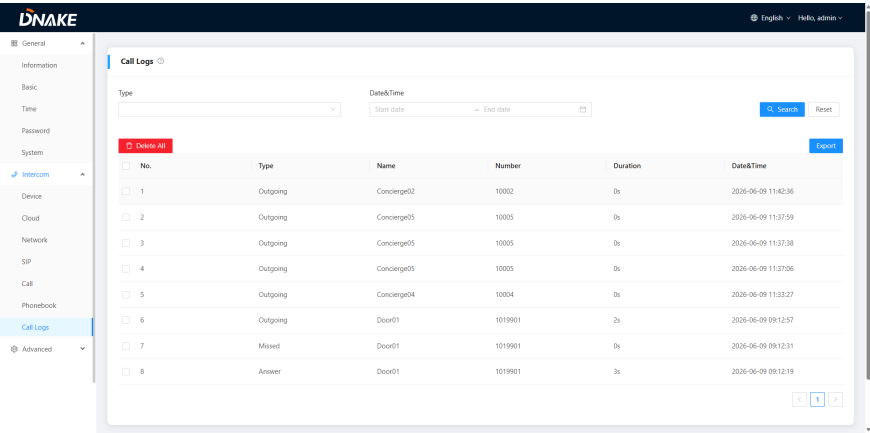


Phonebook	Search:	Fill in text inputs to search;
	Reset:	Click reset to clear words in text inputs;

	Add:	Click to add more contacts;
	Delete All:	Delete all data on the chart;
	Import:	Import all data to the chart;
	Export:	Export all data on the chart;

2.7. Intercom > Call Logs

All call logs can be checked here.

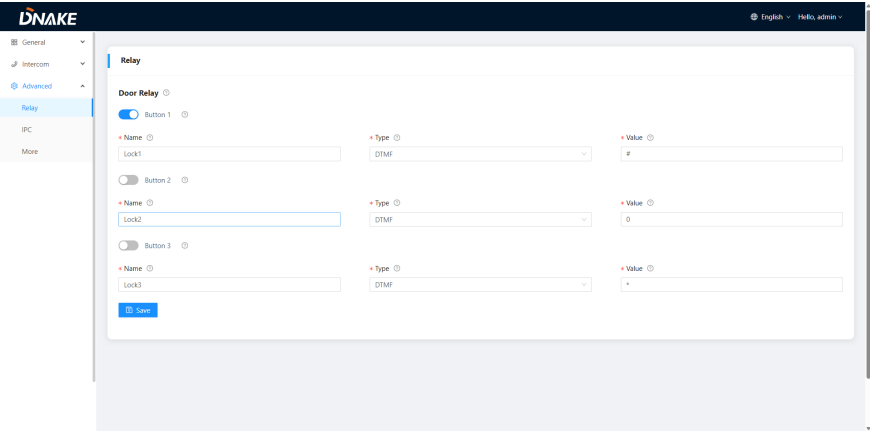


Call Logs	Search:	Fill in text inputs to search;
	Reset:	Click reset to clear words in text inputs;
	Delete All:	Delete all data on the chart;
	Export:	Export all data on the chart;

3. Advanced

3.1. Advanced > Relay

Relay column is for Local Relay and Door Relay.



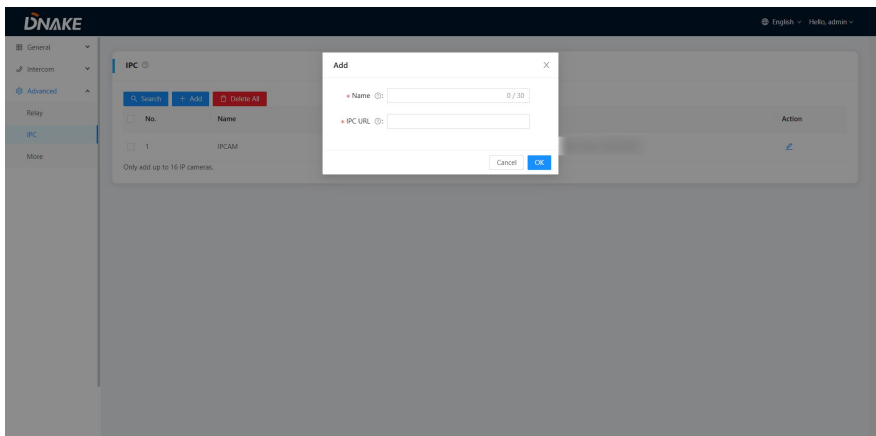
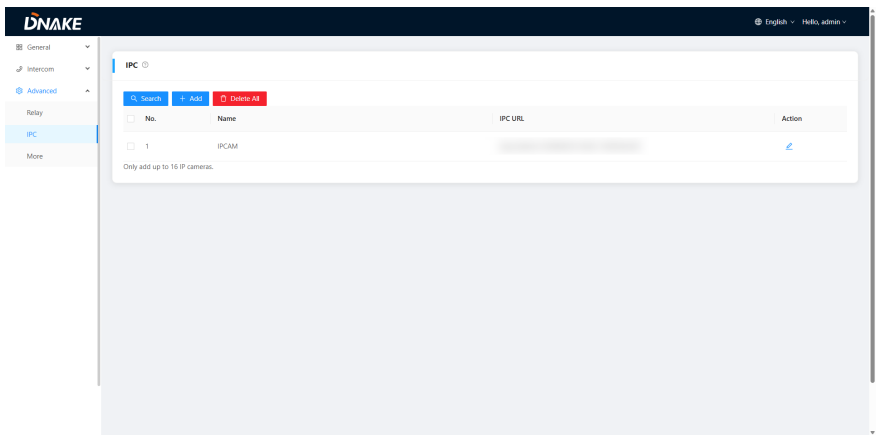
Name	The name of the built-in relay
Type:	Type 1-3: 3 types of unlock way are optional (Local Relay/DTMF/HTTP) HTTP——the format is http://192.168.3.119/cgi-bin/webapi.cgi?api=unlock&index=2&username=admin&password=E10ADC3949BA59ABBE56E057F20F883E; Note: • "192.168.3.119" is the IP address of Door Station; • The number "2" after "index=" is the number for relay. (Relay 1 is 0; relay 2 is 1; relay 3 is 2); • "admin" here should be changed to your admin account; • "Password" is Password of admin; • "E10ADC3949BA59ABBE56E057F20F883E" here is MD5 (Message-Digest Algorithm) encrypted. Users need to use account password to encrypt and change it. DTMF——Dual-tone multi-frequency signaling, Relay1: #, Relay2:0, relay3: *;
Value	The user to send DTMF value when clicking the unlock button in the device call page

3.2. Advanced > IPC

If you are using a DNAKE door station that supports monitoring, you can click the Search button to use the door station as a camera.

You also can enter the IP address of Indoor Monitor in the web browser search bar and log in with the default account (user) and password (1234).

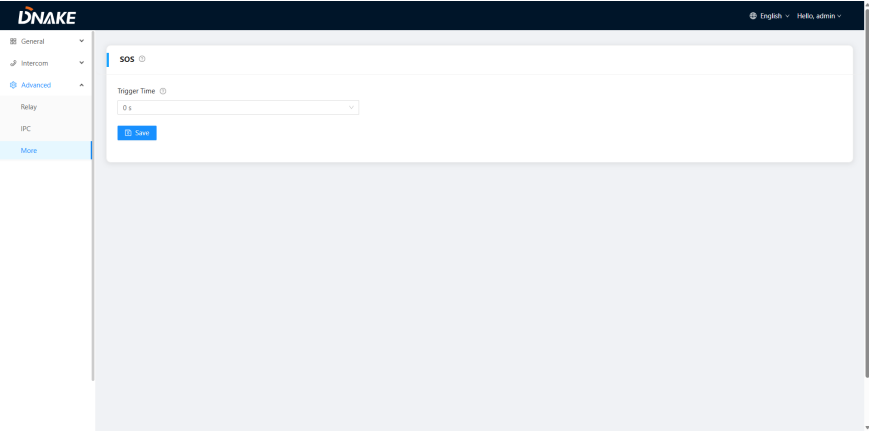
This is where you can add IPC.



Name:	Customize name of IPC;
IPC URL:	Fill in IPC's RTSP stream;

3.3. Advanced > More

More column is for SOS



SOS:	Trigger Time can be set to 0s and 3s. If the time is set to 3s, users need to press the SOS icon for 3s to send out SOS in case of a wrong operation alarm.;
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TROUBLESHOOTING

The Indoor Monitor cannot start up or power off automatically.

- Check whether it has power-failure, and power it on again

The Indoor Monitor display screen is too dim.

- Check whether the brightness and contrast settings of screen are correct.

No sound during the communication.

- Check whether the Indoor Monitor is set as mute mode, or the volume is set to the lowest.

The Indoor Monitor cannot monitor the Door Station.

- Other user is using the system, so you can use it once he/she finished the operation.

Multimedia files cannot be played normally.

- Check whether the system supports the file format. Please refer to the multimedia setting for details.

No response when clicking Indoor Monitor display screen.

- Press "Unlock" button for 5s, or slowly slide horizontally or vertically on the LCD to make touchscreen calibration. It needs to be calibrated.

Touchscreen responses slowly or cannot make calibration.

- Take down any protective paster, since it may affect identification
- and input for device;
- Ensure the finger is dry and clean when clicking touchscreen;
- Restart the device to clear any temporary software error.

The temperature of device is too high.

- Long-term use leads to high temperature. It's normal and will not affect the device's use life and performance.

SAFETY INSTRUCTION

In order to protect you and others from harm or your device from damage, please read the following information before using the device.

- Do not install the device in the following places:
- Do not install the device in high-temperature and moist environment or the area close to magnetic field, such as the electric generator, transformer or magnet.
- Do not place the device near the heating products such as electric heater or the fluid container.
- Do not place the device in the sun or near the heat source, which might cause discoloration or deformation of the device.
- Do not install the device in an unstable position to avoid the property losses or personal injury caused by the falling of device.

Guard against electric shock, fire and explosion:

- Do not use damaged power cord, plug or loose outlet.
- Do not touch the power cord with wet hand or unplug the power cord by pulling.
- Do not bend or damage the power cord.
- Do not touch the device with wet hand.
- Do not make the power supply slip or cause the impact.
- Do not use the power supply without the manufacturer's approval.
- Do not have the liquids such as water go into the device.

Clean Device Surface

- Clean the device surfaces with soft cloth dipped in some water, and then rub the surface with dry cloth.

Other Tips

- In order to prevent damage to the paint layer or the case, please do not expose the device to chemical products, such as the diluent, gasoline, alcohol, insect-resist agents, opacifying agent and insecticide.
- Do not knock on the device with hard objects.
- Do not press the screen surface. Overexertion might cause flopper or damage to the device.
- Please be careful when standing up from the area under the device.
- Do not disassemble, repair or modify the device at your own discretion.
- The arbitrary modification is not covered under warranty. When any repair required, please contact the customer service center.

- If there is abnormal sound, smell or fume in the device, please unplug the power cord immediately and contact the customer service center.
- When the device isn't used for a long time, the adaptor and memory card can be removed and placed in dry environment.
- When moving, please hand over the manual to new tenant for proper usage of the device.

**EASY & SMART
INTERCOM SOLUTIONS**